IMPORTANT NOTICE

August 2022

Dear Homeowner/Occupant:

RE: CITY OF WINDSOR, CONTRACT #18-22
KILDARE ROAD – TECUMSEH ROAD E TO SENECA ST

As part of an ongoing infrastructure renewal program, the Windsor Utilities Commission (WUC) will be installing a new 300mm PVC watermain on Kildare Road from Tecumseh Road E to Seneca St.

D'Amore Construction (2000) Ltd., under contract with the City of Windsor, is scheduled to begin Friday August 5, 2022. The project should take approximately 12 weeks to complete. **Project timing is weather dependent**. Pavement sawcutting will also occur in advance.

It should be stressed that construction sites are inherently dangerous and pose many potential safety hazards. Extreme caution should be exercised by all, especially children.

We appreciate your cooperation. Every attempt will be made to minimize interference with local activities and trust that the new watermains will provide a trouble-free water service and increased fire protection for many years.

Frequently asked questions:

1. **Will my lawn, driveway or sidewalk be dug up?**
   Answer: Yes, there will be small excavation, 3m (10') x 2.5m (8') near your water service shut off, to connect your existing water service to the new watermain.

2. **Will my water supply be interrupted?**
   Answer: Yes, there will be a short, planned interruption of less than 4 hours when your water service is connected to the new watermain. The onsite ENWIN watermain inspector will attempt to notify you in person prior to this shutdown. Unplanned interruptions may occur if the old watermain breaks during construction.

3. **Will the road be closed, experience traffic disruptions or be excavated?**
   Answer: Yes the road will periodically be closed during construction with access afforded to local residents while the watermain is installed on the west side of Kildare Road by open cut.

4. **I have a sprinkler system in my front lawn, what should I do?**
   Answer: Please make an effort to mark out the sprinkler lines and heads with white spray paint. If this is not possible, please notify ENWIN Utilities. Any damage to sprinkler lines that occurs as a direct result of construction will be repaired by the contractor at no cost to the homeowner.

5. **Will Municipal Waste Collection be disrupted?**
   Answer: No, garbage / recycling / yard waste will be collected on the scheduled days **in the usual locations**. If your garbage is typically collected at the curb, please ensure that garbage is placed in a plastic bag (no pails), for alley garbage collection please continue to abide by City bylaws and ensure you garbage is placed in pails, blue and red recycle boxes are to be clearly labelled with your address and yard waste is in paper yard waste bags. For further information on garbage collection please contact the City 311 service.

6. **Will I have access to my driveway throughout construction?**
   Answer: Yes, however, there may be some short delays of a few hours for watermain installation across the driveway and again for water service connection work only if the water shut-off is in the driveway.

7. **Will Street Parking be permitted?**
   Answer: Yes, however, please have all parked vehicles removed from the street between the hours of 6:30 am to 7:00 pm and obey all no parking signs. Any parked vehicles in the way of construction will be towed at the owner's expense to allow construction activity to proceed safely.

8. **Will the street be completely reconstructed?**
   Answer: No, the street will not be reconstructed, however the southbound lane and potentially a portion of the northbound lane of Kildare will be resurfaced.

9. **I have shrubs and landscaping in my front yard. Will they be damaged?**
   Answer: WUC will make every effort to avoid or minimize damage to landscaped areas on private property; however, we are required to follow City of Windsor Engineering Best Practice BP 3.2.2 and cannot authorize the Contractor to restore these areas in the public right of way. All property owners are urged to remove these items in advance. The onsite ENWIN watermain inspector can meet with you to help clarify what areas will be excavated.

10. **Construction started several days ago and my water was brown this morning, why did this happen and what should I do?**
    Answer: Periodically, the watermain work causes disturbances in the old watermain. Run a cold water tap closest to your water meter until the water runs clear.

11. **Construction progressed for several days and now there is no activity, what is happening?**
    Answer: The new watermain has been installed and is now being disinfected, sampled and tested by ENWIN staff. This process can take from 5 to 10 days to complete. New water services will then be installed from the new watermain to the property line, where they will be connected to the existing water service. When all water services have been transferred, the old watermain will be capped and abandoned.

12. **Will my lawn, driveway or sidewalk be restored?**
    Answer: Yes, affected lawn areas will be restored with topsoil and sod once sod becomes available in May. The Contractor will be required to water and maintain the lawn for 30 days after it is placed. The homeowner is not to mow sodded areas during the 30 day period as these areas are under the contractor's warranty to allow the sod to establish. Once the 30 day period expires, lawn maintenance, including watering, weeding and mowing is the sole responsibility of the homeowner. Driveways and sidewalks will be restored to City of Windsor specifications. ENWIN watermain inspectors take hundreds of photos before / during and after construction to ensure proper restoration.

13. **A new fire hydrant has been placed in front of my house, can it be moved?**
    Answer: No, ENWIN is required to follow NFPA standards for fire hydrant spacing. Fire hydrants are always placed in the public portion of the right of way and are spaced to maximize fire protection and neighbourhood parking while meeting the established design standards. The location is non-negotiable.

THANK YOU FOR YOUR CO-OPERATION!

If you have any questions or concerns regarding this project, please call the number below:

ENWIN Call Centre
ENWIN Utilities
(519) 251-7300 ext. 824

For the Contractor:
Jim Truant
D'Amore Construction (2000) Ltd.
519-966-0554