



The Corporation of the City of Windsor

Mayoral Direction MD 02-2026

To Direct staff to undertake research and provide advice to the head of Council and City Council on policies and programs of the City

WHEREAS pursuant to Part V1 .1 (Special Powers and Duties of Head of Council) of the *Municipal Act, 2001*, Sections 284.3 and 284.4 (Direction to Employees) the Mayor may direct staff to:

- a) undertake research and provide advice to the head of council and City Council on policies and programs of the Municipality or of the head of council as they relate to the powers and duties under this Part; and
- b) carry out duties related to the exercise of the power or performance of the duty, including implementing any decisions made by the head of council under this Part;

and

WHEREAS in 2024, after several years of review and consideration, City Council unanimously adopted a new storm water financing program effective January 2025; and

WHEREAS this new program was designed to articulate the actual cost of storm water charges on customer bills which were previously included as part of the overall wastewater charges and solely based on water consumption; and

WHEREAS the old formula was not fair to most residential customers who were subsidizing large storm water contributors that had low water usage; and

WHEREAS the implementation of the new storm water financing program has achieved the goal of lowering costs for the vast majority of residential customers it has also

created frustration for the average customer trying to understand the mechanics of the program and their ability to control costs; and

WHEREAS the new storm water financing program has caused other unanticipated issues within the commercial class, at port properties and in other anomalous situations; and

WHEREAS the goals of the storm water financing program are to:

- 1) show clear and transparent information for all customers with an ability to control costs;
- 2) ensure large storm water contributors pay their fair share of storm water fees;
- 3) ensure residential customers continue to achieve savings when compared to the former program, and;
- 4) ensure sufficient funds are generated to cover all storm water expenses and related infrastructure investments as contemplated in the City's sewer master plan;

THEREFORE I, Drew Dilkens, Mayor of the City of Windsor direct as follows:

That City Administration report back to City Council regarding the storm water financing program with a simplified, easy to understand program that allows for the aforementioned program goals to be achieved while providing clarity to all customers.



Drew Dilkens
Mayor, City of Windsor
Dated: Thursday, January 22, 2026