Memo

To: File - Supported Lodging Home Treatment Concerns

From: Christopher O'Connor

Date: Mar 31, 2025

Subject: Project Closure Memo

This memo serves to provide closure to the Supported Lodging Home Treatment Concerns. Initial discussions and further clarification indicate that the allegation investigation should stop.

Considerations and material reviewed included:

- Homelessness Prevention Program (HPP) Program Guidelines April 2022
- Housing With Supports Standards Housing Support Services Revised December 30, 2019
- Special Provisions Residential Services Homes Rev.April 2023
- Review of Ministry requirements/publications regarding Service Managers and the programs they oversee.

The complainant had an active investigation/complaint, which the City was aware of and where the City was actively involved as a Service Manager. As the City had not completed its work/support as Service Manager, the complaint should not yet be reviewed as management was still in the process of assessing/addressing the concern.

No additional complaints were received after the initial influx.

As such, any investigation into the Supported Lodging Home Treatment Concerns will cease, and this memo serves as the final report on it.

Sincerely,

Christopher OConnor

Auditor General for The Corporation of the City of Windsor