

Windsor, Ontario, November 2, 2015

REPORT NO. 337 of the
**SOCIAL DEVELOPMENT,
HEALTH & CULTURE STANDING COMMITTEE**
of its meeting held October 7, 2015

Present: Councillor Ed Sleiman, Chair
Councillor Paul Borrelli
Councillor Rino Bortolin
Councillor Jo-Anne Gignac

Regrets: Councillor John Elliott

That the following recommendation of the Social Development, Health and Culture Standing Committee **BE APPROVED** as follows:

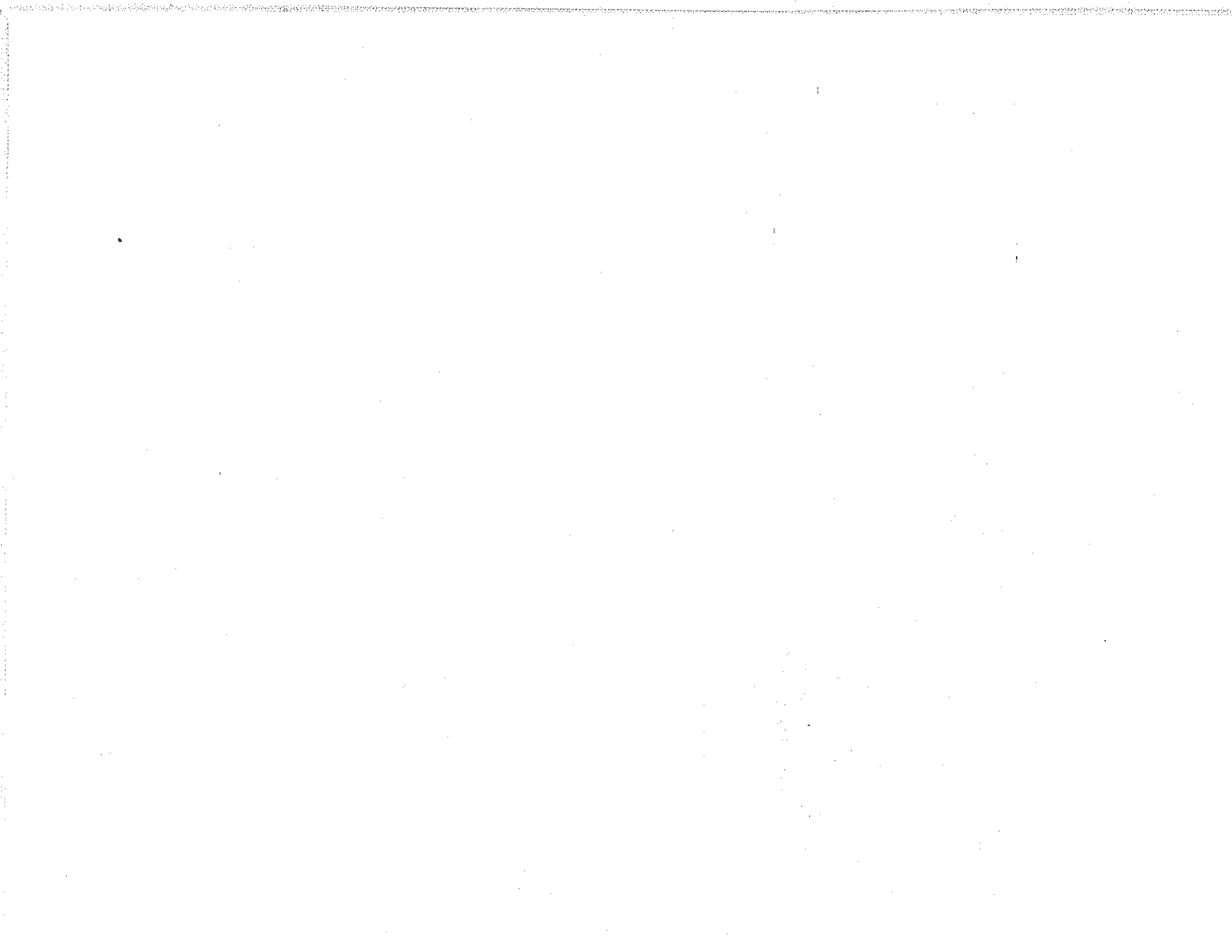
Moved by Councillor Gignac, seconded by Councillor Borrelli,
THAT the presentation by Kelly Goz, Coordinator of Housing Administration and Development; and Joyce Zuk, Windsor Family Services entitled "Overview of the Homelessness Program" **BE RECEIVED** for information.
Carried.

Clerk's Note: The presentation entitled "Overview of the Homelessness Program" dated October 7, 2015 is attached as background information.


CHAIRPERSON


SUPERVISOR OF COUNCIL SERVICES

NOTIFICATION:				
Name	Address	Email Address	Telephone	FAX
Kelly Goz		kgoz@citywindsor.ca		
Joyce Zuk		jzuk@fswe.ca		





CDHS STANDING COMMITTEE

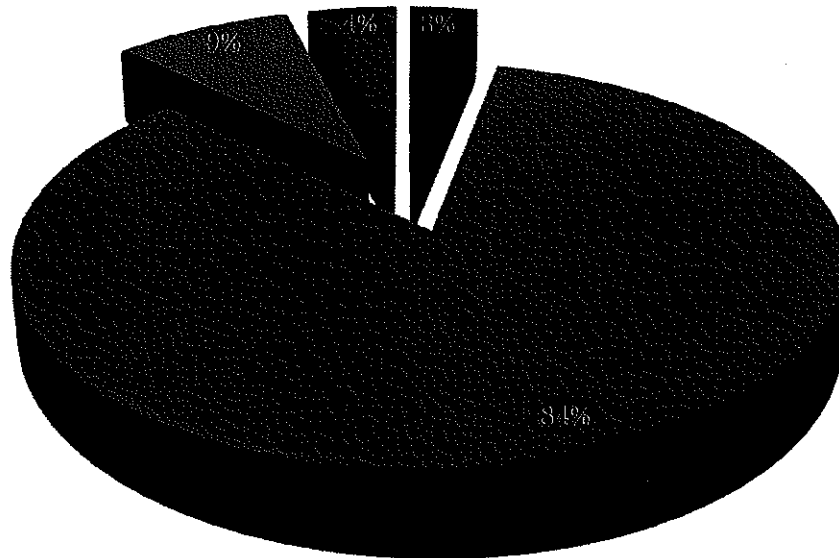
OVERVIEW OF HOMELESSNESS PROGRAMS

Presented by: Housing & Children's Services

October 7, 2015

FUNDING ALLOCATION 2015

■ Federal ■ Provincial ■ City of Windsor ■ County of Essex



OVERVIEW OF PROGRAMS IN WINDSOR ESSEX

- Homelessness Partnering Strategy (HPS)
 - ACCESS County Community Support Services
 - Housing Information Services

- Community Homelessness Prevention Initiative (CHPI)
 - Emergency Shelter Solutions
 - Housing with Related Supports
 - Homelessness Prevention
 - Services and Supports

- Windsor Essex 10 Year Housing and Homelessness Plan
 - Year 2 Implementation

HOMELESSNESS PARTNERING STRATEGY (HPS)

- This current commitment is for a five year period which began April 1, 2014 to March 31, 2019. The annual funding for Windsor Essex is currently allocated \$340,236.
- HPS is a community-based program that relies on communities to determine their own needs and to develop appropriate projects. The HPS delivery model is comprised of a Community Advisory Board (CAB) and a Community Entity (CE). The Homeless Coalition of Windsor Essex County acts as the Community Advisory Board (CAB) for Windsor – Essex County.
- The designated CE for HPS is the City of Windsor. The City of Windsor as a CE is responsible for the implementation of a community plan, in whole or in part. All requests for funding must go through the CE, who is responsible for: publishing Calls for Proposals; approving projects recommended by the CAB; contracting and monitoring all agreements they hold with third-party service providers; reporting on its activities and disbursements; data and information collection and sharing; and reporting on the results and outcomes for these agreements. The City of Windsor has acted as the CE since 2007 under council approval.

COMMUNITY HOMELESSNESS PREVENTION INITIATIVE (CHPI)

- Vision of the CHPI

A better coordinated and integrated service delivery system that is people centered, outcome-focused and reflects a Housing First approach to prevent, reduce and address homelessness in communities across Ontario.

- Goals of the CHPI

1. People experiencing homelessness obtain and retain housing; and
2. People at risk of homelessness remain housed.

- 2015 allocation **\$9,091,000**

- The Ministry is currently conducting a review of the CHPI funding framework for 2017 and has established a working group consisting of Service Managers, stakeholders and academics in the field of homelessness.

COMMUNITY HOMELESSNESS PREVENTION INITIATIVE (CHPI)

Emergency Shelter Solutions

- 2015 moved from per diem to block funding model
 - Salvation Army
 - **24** beds for men
 - Welcome Centre Shelter for Women
 - **12** beds for women
 - Motels
 - **15** beds monthly on average (families & overflow)

COMMUNITY HOMELESSNESS PREVENTION INITIATIVE (CHPI)

Housing With Related Supports

- Housing with Supports Homes

- 12 homes, 375 residents



- Housing with Supports Homes

- 12 homes, 215 residents

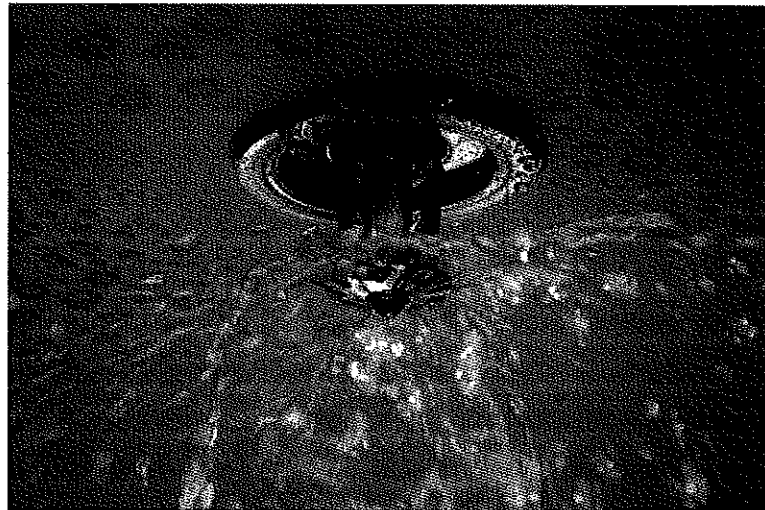


• Per Diem	2014-2015	\$50.18
	2015-2016	\$50.69
	2016-2017	\$51.19

Housing with Support Homes cont'd

The Fire Sprinkler System Loan Program is funded by the Ministry of Municipal Affairs and Housing under the Investment in Affordable Housing Extension (IAH E) program.

- The objectives of the Fire Sprinkler System Loan Program (the “Program”) are:
 - To assist Housing with Supports Home service providers with the cost of complying with the mandatory requirement to install fire sprinkler systems by 2019.
 - To improve safety standards at Housing with Supports Homes on behalf of residents.



COMMUNITY HOMELESSNESS PREVENTION INITIATIVE (CHPI)

Homelessness Prevention

- Rental Related Assistance

- **45** Average number of applications / month

- Utility Related Assistance

- Keep the Heat program delivered by Housing Information Services as the lead agency, in collaboration with Unemployed Help Centre

- **63** Average number of applications / month

COMMUNITY HOMELESSNESS PREVENTION INITIATIVE (CHPI)

Services and Supports

- Housing Essentials Fund
- Voluntary Trusteeship
- Housing First Service Model
- Aboriginal Housing Support Worker

HOUSING ESSENTIALS FUND

- Assistance to purchase essential household items when establishing a new residence. Recipients may be eligible for moving expenses, beds, refrigerator and stove.

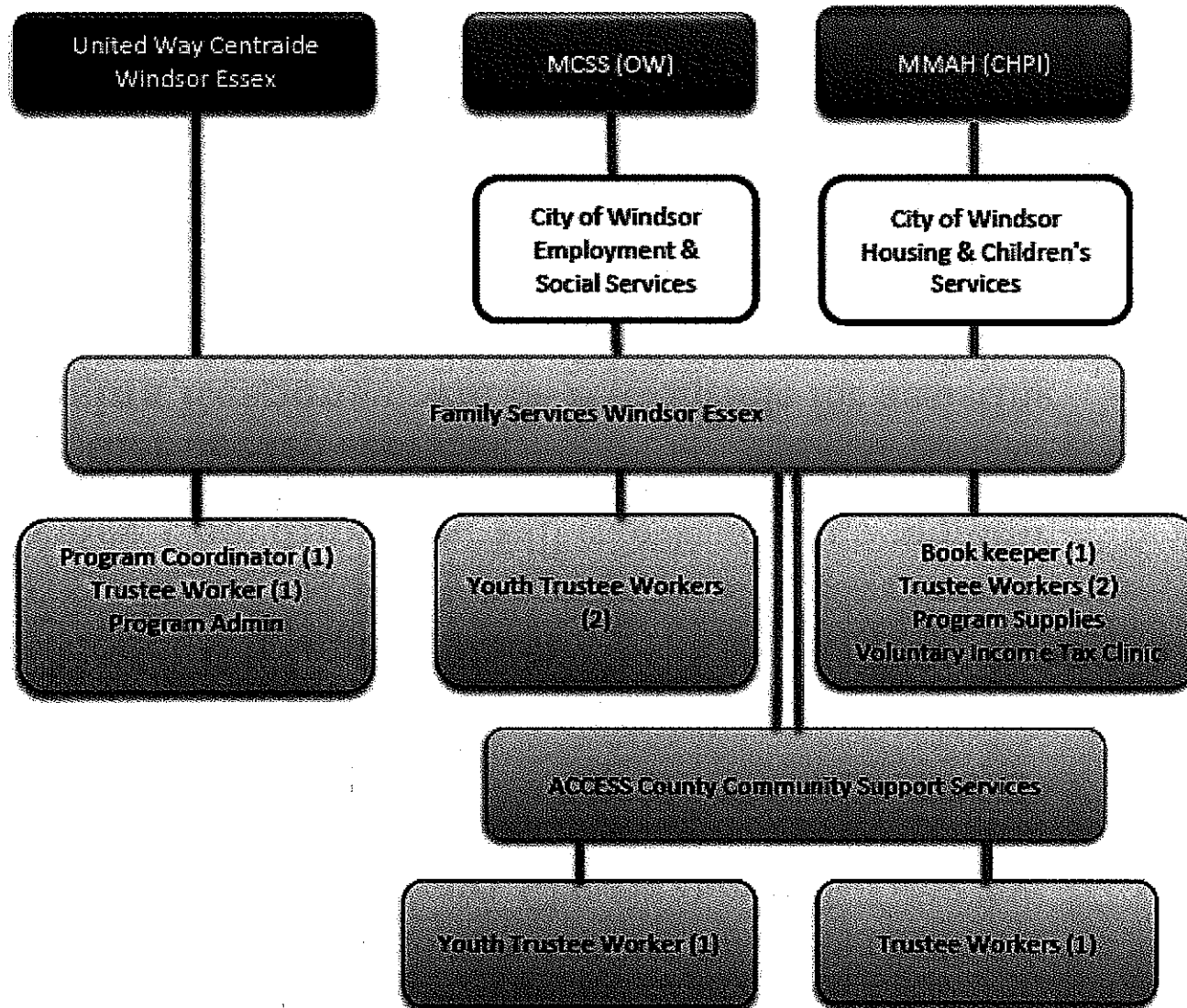
- **56** Average number of applications / month



VOLUNTARY TRUSTEESHIP PROGRAM

- The Voluntary Trusteeship Program aims at providing a seamless service throughout Windsor Essex to maintain residential tenancies and to meet the legislated requirement under the Ontario Works Act for youth, by entering into a trusteeship that will provide financial management, coaching and support for vulnerable at risk individuals and families. To date the program has served in excess of 500 individuals and families.
- The City of Windsor funded this program to the two agencies through the Community Homelessness Prevention Initiative and Employment and Social Services. The United Way is also a co-funder of this program.

VOLUNTARY TRUSTEESHIP PROGRAM

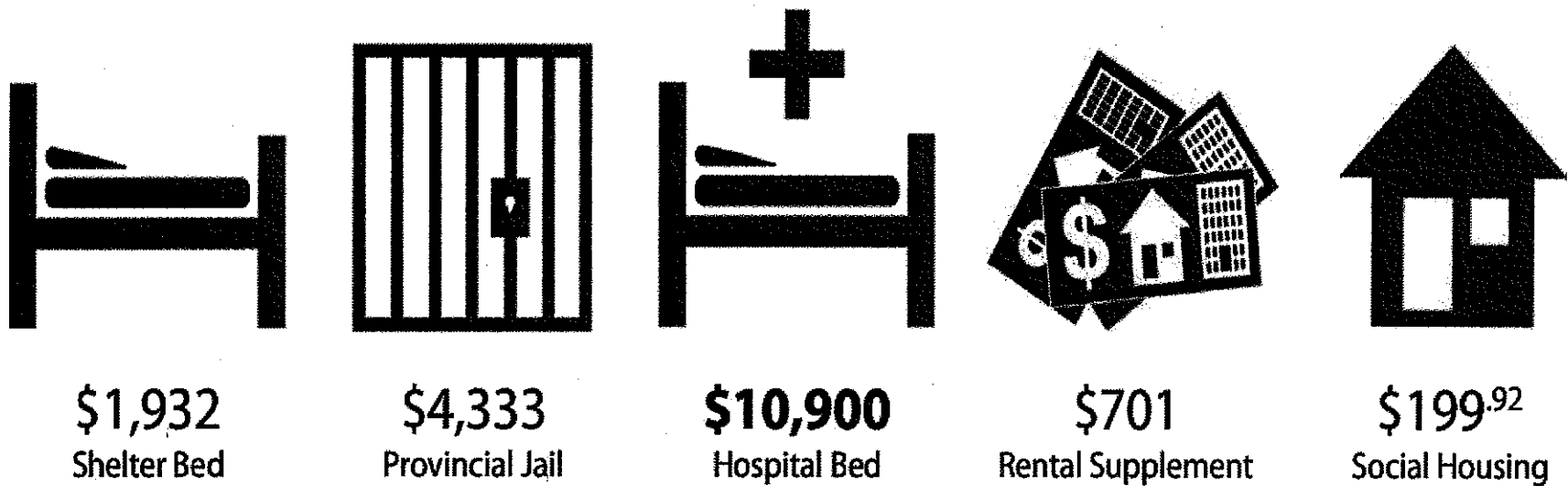


HOUSING FIRST SERVICE MODEL

- o The following 3 elements are required for Housing First Service Model implementation:
 - a) **Service Coordination**: will coordinate and monitor referrals to community services, provide outreach, advocacy and other needed services;
 - b) **Housing Response**: will be responsible for assisting qualifying person(s) to seek and secure appropriate and affordable accommodations; assistance in lease signing; educate qualifying person(s) on the Residential Tenancy Act and tenant rights; assist with the mediation of tenancy issues; cultivate relationships with Landlords in order to increase the availability of housing stock; and
 - c) **Integrated Support**: will provide individually tailored strength based case plans that will include where appropriate: counselling, life skills, activities of daily living, relapse prevention, medication support, critical thinking, problem solving, self-help, empowerment, harm reduction, education and training and employment opportunities.

WHY HOUSING FIRST?

AVERAGE MONTHLY COST OF HOUSING SOMEONE WHILE HOMELESS



Gaetz, Stephen (2012): The Real Cost of Homelessness: Can We Save Money by Doing the Right Thing? Toronto: Canadian Homelessness Research Network Press