

REPORT NO. 235 of the
**SOCIAL DEVELOPMENT,
HEALTH & CULTURE STANDING COMMITTEE**
of its meeting held June 11, 2014

Present: Councillor Ed Sleiman, Chair
Councillor Jo-Anne Gignac
Councillor Alan Halberstadt
Councillor Fulvio Valentinis

Regrets: Councillor Al Maghnieh

That the following recommendation of the Social Development, Health and Culture Standing Committee **BE APPROVED** as follows:

Moved by Councillor Gignac, seconded by Councillor Valentinis,
THAT the minutes of the Committee of Management for Huron Lodge Long Term Care Home meeting held March 7, 2014, **BE RECEIVED** for information.
Carried.

Clerk's Note: The minutes of the the Committee of Management for Huron Lodge Long Term Care Home meeting held March 7, 2014 are **attached** as background information.



CHAIRPERSON



SUPERVISOR OF COUNCIL SERVICES (A)

NOTIFICATION :				
Name	Address	Email Address	Telephone	FAX



A meeting of the **Committee of Management for Huron Lodge Long Term Care Home** is held this day commencing at 9:00 o'clock a.m. in the Huron Lodge Conference Room, there being present the following members:

Councillor Bill Marra, Chair
Councillor Ron Jones
Councillor Hilary Payne

Also present are the following resource personnel:

Mary Bateman, Acting Administrator, Huron Lodge
Jelena Payne, Community Development & Health Commissioner
Karen Kadour, Committee Coordinator

1. CALL TO ORDER

The Chair calls the meeting to order at 9:04 o'clock a.m. and the Committee of Management for Huron Lodge considers the Agenda being Schedule "A" **attached** hereto, matters which are dealt with as follows:

2. ADOPTION OF THE MINUTES

Moved by Councillor Jones, seconded by Councillor Payne,
That the minutes of the Committee of Management for Huron Lodge Long Term Care Home of its meeting held December 13, 2013 **BE ADOPTED** as presented.
Carried.

3. DISCLOSURE OF PECUNIARY INTEREST

None disclosed.

4. MOTION TO MOVE IN CAMERA

Verbal Motion is presented by Councillor Payne, seconded by Councillor Jones, to move In Camera at 9:05 o'clock a.m. for discussion of the following items:

Item No.	Subject	Section Pursuant to Municipal Act 2001, as amended
4.1	Personal matter about an identifiable individual, including municipal or local board employees	s. 239(2)(b)

Motion Carried.

Discussion on the items of business.

5. **MOTION TO MOVE BACK INTO REGULAR SESSION**

Moved by Councillor Payne, seconded by Councillor Jones, to move back into public session at 9:12 o'clock a.m.

Motion Carried.

Moved by Councillor Jones, seconded by Councillor Payne,
That the Clerk **BE DIRECTED** to transmit the recommendation(s) contained in the report(s) discussed at the In Camera Committee of Management for Huron Lodge Long Term Care Home held March 7, 2014 at the next regular meeting.

Moved by Councillor Jones, seconded by Councillor Payne,
That the verbal In Camera report relating to the personal matter about an identifiable individual, including municipal or local board employees **BE RECEIVED** and further, that Administration **BE AUTHORIZED** to proceed in accordance with the verbal direction of the Committee of Management for Huron Lodge Long Term Care Home.

Carried.

6. **ACTING ADMINISTRATOR'S REPORT**

M. Bateman reports the final 2013 Budget Variance is anticipated to be reported to City Council late in March 2014; the deficit projected at the 3rd quarter for 2013 variance has been substantially mitigated and reduced to less than half originally reported. The anticipated deficit being reported to Council is approximately \$107,000.

M. Bateman advises Huron Lodge has compiled the data for the 2013 Resident Family Satisfaction Survey and the 2013 Initial Resident Family Satisfaction Survey. She notes there are questions in the survey related to the Ontario Municipal Benchmarking Initiative (OMBI) that supports internal and external benchmarking. The Chair extends congratulations to the staff at Huron Lodge for their diligence as the feedback derived from the survey was very impressive.

A letter from the Ministry of Health and Long Term Care dated January 28, 2014 regarding the Inspection Report Public Copy for an inspection conducted on November 21, 2013 is **attached** as Appendix "A".

Moved by Councillor Jones, seconded by Councillor Payne,

That the report of the Acting Administrator of Huron Lodge dated March 7, 2014 entitled "Huron Lodge Long Term Care Home – Acting Administrator's Report to the Committee of Management" regarding an update relating to resident care, the Ministry of Health, the Local Health Integration Network and other initiatives that impact the Long Term Care sector **BE RECEIVED** for information and **APPROVED** for the period from December 1 to February 28, 2014.

Carried.

7. **COMMUNICATIONS INFORMATION PACKAGE**

Moved by Councillor Payne, seconded by Councillor Jones,
That the following communications **BE RECEIVED** for information:

1. Long Term Care Task Force on Resident Care and Safety – Delivering on the Action Plan to Address Abuse and Neglect in Long Term Homes – Update January to September 2013
2. Ontario Association of Non-Profit Homes and Service for Seniors – Maximizing Resident Care and Safety
3. Ontario Association of Non-Profit Homes and Services for Seniors – Maximizing Resident Care and Safety Summary of Recommendations
4. Parkland Institute – From Bad to Worse Residential Elder Care in Alberta

Carried.

8. **DATE OF NEXT MEETING**

The next meeting will be held on Friday, June 6, 2014 at 9:00 o'clock a.m. in the Huron Lodge Conference Room.

9. **ADJOURNMENT**

There being no further business, the meeting is adjourned at 9:20 o'clock a.m.

COUNCILLOR BILL MARRA, CHAIR

COMMITTEE COORDINATOR

**COMMITTEE OF MANAGEMENT
FOR HURON LODGE LONG TERM CARE HOME
FRIDAY, MARCH 7, 2014 - 9:00 A.M.
HURON LODGE CONFERENCE ROOM**

- 1.) CALL TO ORDER
- 2.) ADOPTION OF THE MINUTES DATED DECEMBER 13, 2013 AS ATTACHED
- 3.) DISCLOSURE OF PECUNIARY INTEREST
- 4.) MOTION TO MOVE IN-CAMERA

Subject	Section Pursuant to Municipal Act 2001, as amended
Personal matters about an identifiable individual, including municipal or local board employees	s. 239 (2)(b)

- 5.) MOTION TO MOVE BACK INTO REGULAR SESSION
- 6.) ACTING ADMINISTRATOR'S REPORT
- 7.) COMMUNICATIONS INFORMATION PACKAGE
- 8.) NEXT MEETING - June 6, 2014
Huron Lodge Conference Room
- 9.) ADJOURNMENT

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**Ministry of Health
and Long-Term Care**

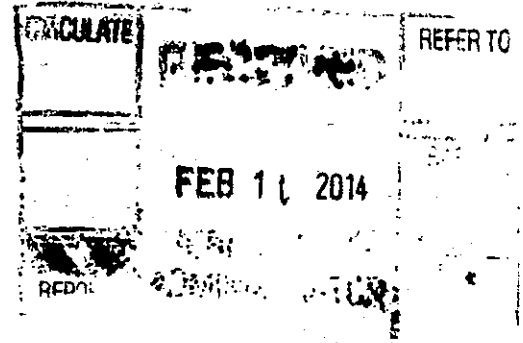
Health System Accountability and
Performance Division
Performance Improvement and Compliance
Branch
London Service Area Office

130 Dufferin Avenue, 4th Floor
London, ON N6A 5R2
Telephone: (519) 873-1200
Fax: (519) 873-1300

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité
Bureau régional de services de London

130, ave Dufferin, 4^e étage,
London, ON N6A 5R2
Téléphone: (519) 873-1200
Télécopieur: (519) 873-1300



January 28, 2014

Mrs. Mary Bateman
Administrator
Huron Lodge
1881 Cabana Road West
Windsor ON N9G 1C7

Dear Mrs. Bateman:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted on November 21, 2013 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the London Service Area Office, Performance Improvement and Compliance Branch.

Yours truly,

Terri Daly
LTC Homes Inspector – Nursing



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division Performance Improvement and Compliance Branch

London Service Area Office 291 King Street, 4th Floor LONDON, ON, N6B-1R8 Telephone: (519) 675-7680 Facsimile: (519) 675-7685

Bureau régional de services de London 291, rue King, 4ième étage LONDON, ON, N6B-1R8 Téléphone: (519) 675-7680 Télécopieur: (519) 675-7685

Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

Public Copy/Copie du public

Table with 4 columns: Report Date(s) / Date(s) du Rapport, Inspection No / No de l'inspection, Log # / Registre no, Type of Inspection / Genre d'inspection. Row 1: Dec 12, 2013, 2013_206115_0060, L-000921-13, Complaint

Licensee/Titulaire de permis

CORPORATION OF THE CITY OF WINDSOR 1881 Cabana Road West, WINDSOR, ON, N9G-1C7

Long-Term Care Home/Foyer de soins de longue durée

HURON LODGE LONG TERM CARE HOME 1881 CABANA ROAD WEST, WINDSOR, ON, N9G-1C7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

TERRI DALY (115)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): November 21, 2013

During the course of the inspection, the inspector(s) spoke with the Acting Administrator, the Director of Resident Services, the Medical Director, the Director of Care/Infection Control Practitioner, two Registered Nurses, two Registered Practical Nurses, one Personal Support Worker and five residents.

During the course of the inspection, the inspector(s) reviewed clinical records, and policies and procedures related to the complaint.

The following Inspection Protocols were used during this inspection: Infection Prevention and Control



Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 229. Infection prevention and control program

Specifically failed to comply with the following:

s. 229. (4) The licensee shall ensure that all staff participate in the implementation of the program. O. Reg. 79/10, s. 229 (4).

Findings/Faits saillants :



Ministry of Health and
Long-Term Care

Ministère de la Santé et des
Soins de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée

1. The licensee did not ensure that all staff participate in the infection prevention and control program during the influenza administration to residents.

Hand hygiene was not always practiced between resident contact while providing intramuscular injections.

Staff verified that alcohol based hand sanitizer was available, but not always used between resident contact.

The homes infection control policy Hand Hygiene #I-1(A) identifies The "4 moments for hand hygiene" in health care:

1. Before initial resident/resident environment contact.
2. Before aseptic techniques.
3. After body fluid exposure.
4. AFTER patient/patient environment contact.

The home confirmed that it is an infection control expectation that hand hygiene be practiced by all staff during patient contact and when injections are being administered. [s. 229. (4)]

Issued on this 12th day of December, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

TERRI DALY