

Adopted by Council at its meeting held September 23, 2013 [M353-2013]

AA

Windsor, Ontario, September 23, 2013

**REPORT NO. 179 of the
SOCIAL DEVELOPMENT,
HEALTH & CULTURE STANDING COMMITTEE**
of its meeting held August 7, 2013

Present:
Councillor Ed Sleiman, Chair
Councillor Jo-Anne Gignac
Councillor Alan Halberstadt
Councillor Fulvio Valentinis
Councillor Percy Hatfield

That the following recommendation of the Social Development, Health and Culture Standing Committee **BE APPROVED** as follows:

Moved by Councillor Halberstadt, seconded by Councillor Gignac,
THAT Council **RECEIVE** for information the changes that have been announced by the Ministry of Health and Long Term Care (MOHLTC) as it relates to funding for physiotherapy services.

Carried.

Clerk's Note: The report of the Director of Resident Services dated June 19, 2013 entitled "Physiotherapy Services for the Residents of Huron Lodge" is attached as background information.

LIVELINK 16619, AH2013

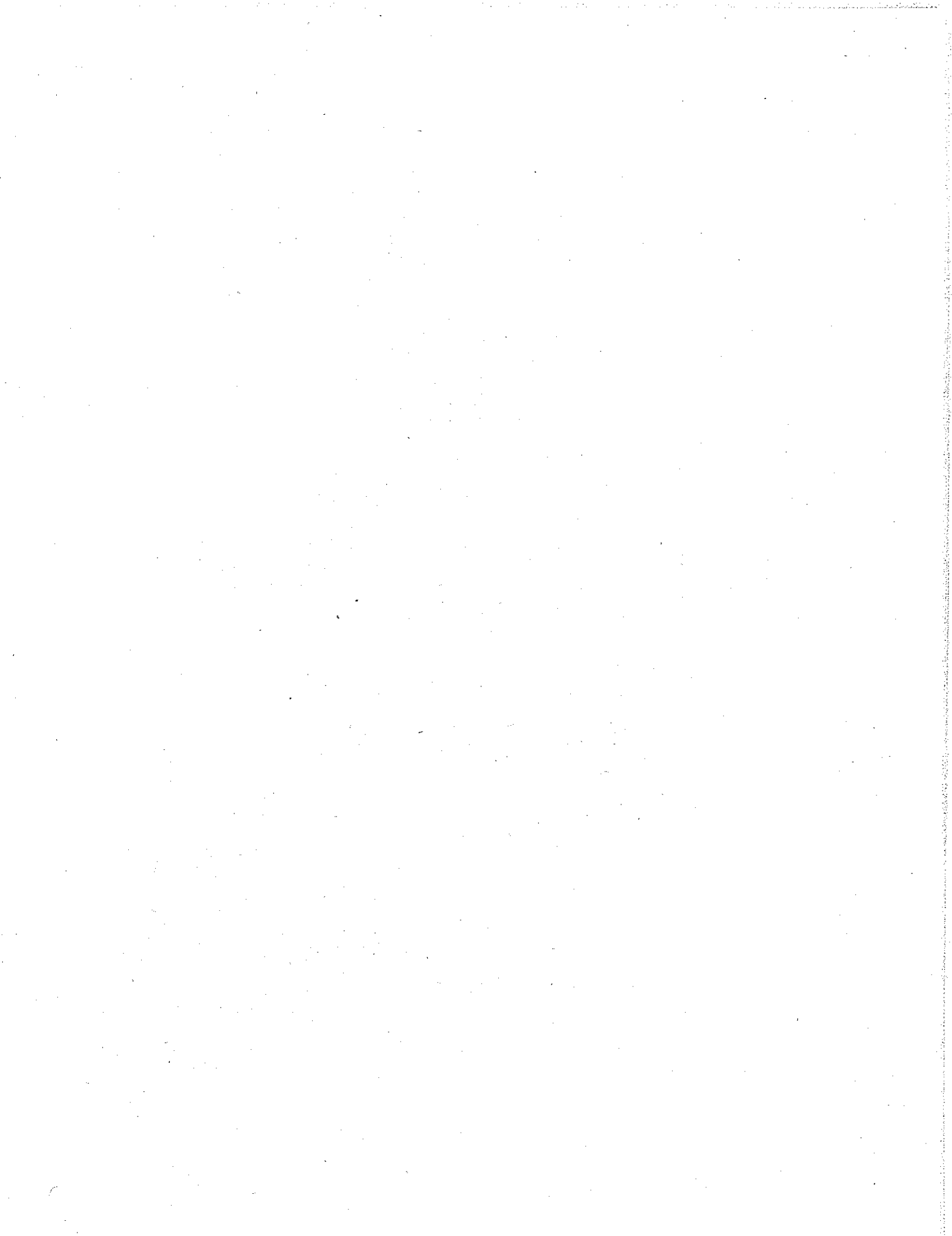


CHAIRPERSON



DEPUTY CITY CLERK

| NOTIFICATION: | | |
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| Name | Telephone | Email |
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THE CORPORATION OF THE CITY OF WINDSOR
Social Development, Health and Culture Standing Committee- Huron Lodge

**MISSION STATEMENT:**

"The City of Windsor, with the involvement of its citizens, will deliver effective and responsive municipal services, and will mobilize innovative community partnerships"

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| LiveLink REPORT #: 16619 AH2013 | Report Date: June 19, 2013 |
| Author's Name: Nancy Musson | Date to Standing Committee: Aug. 7, 2013 |
| Author's Phone: 519 253-6060 ext. 8244 | Classification #: |
| Author's E-mail: nmusson.city.windsor.on.ca | |

To: Social Development, Health and Culture Standing Committee

Subject: Physiotherapy Services for the Residents of Huron Lodge

1. RECOMMENDATION: City Wide: Ward(s): _____

That Council **RECEIVE** for information the changes that have been announced by the Ministry of Health and Long Term Care (MOHLTC) as it relates to funding for physiotherapy services.

EXECUTIVE SUMMARY:

N/A

2. BACKGROUND:

Huron Lodge has had a restorative therapy program for the residents for an extensive period of time. Initially the physiotherapy services were provided by the Community Care Access Centre (CCAC); referrals for physiotherapy would go to CCAC. A Physiotherapist from CCAC would come to Huron Lodge, assess the residents' restorative needs and prescribe a plan of care. The plan would be implemented and carried out by two (2) Adjuvants (Huron Lodge restorative therapy staff) and there would then be ongoing follow-up by the CCAC Physiotherapist. Necessary changes to the physiotherapy care plan would be made as required based on resident need.

As the acuity of residents in Long Term Care was increasing, it became evident to the Government at the time, that some changes to the system of physiotherapy service delivery were required. In 2005, the MOHLTC began to gather information as to who was providing the service in long term care, and how the system could be improved. They learned there was no consistency at the time. Services ranged from Designated Physiotherapy Clinics who were billing OHIP, to the provision of physiotherapy services through CCAC as we were, to residents who were hiring Physiotherapists on their own and paying out of their own pockets.

After reviewing physiotherapy best practices in August 2006, the MOHLTC released details on the processes of funding for reimbursement for Physiotherapy Services in Long Term Care. If a home was not a Designated Physiotherapy Clinic a home could enter into a three way Memorandum of Understanding (MOU) agreement with a service provider and the MOHLTC. This MOU would outline the funding agreement, and set out the roles and responsibilities of the home and the Physiotherapy Service Provider. From a funding perspective Huron Lodge would receive services valued at \$600.00 per resident per year. Details of this were finalized by the MOHLTC and costs for the physiotherapy billed to the MOHLTC directly. This program operated with no cost to the city.

In the fall of 2007 Huron Lodge issued an RFP that was distributed to physiotherapy service providers in Windsor and Essex County, and those who had previously expressed an interest. After a thorough evaluation was completed, the successful proponent was Active Health Care Management (now known as Centric Health). In May of 2008, Active Health Care Management hired a full-time Physiotherapist who commenced work at Huron Lodge.

In 2009, Centric Health proposed a switch to the OHIP-funded program as this presented an opportunity to receive an increase in services to the residents. The service provider hired two (2) Physiotherapy Assistants to also assist with the program. For this service Centric Health billed OHIP directly. This has been maintained to date, and will continue only until July 31, 2013.

3. DISCUSSION:

In light of the costs now associated with physiotherapy in the Province of Ontario, the MOHLTC has announced changes to the Physiotherapy funding in Long Term Care Homes. Effective August 1, 2013, homes will now receive \$750 per resident per year for Physiotherapy service provision.

The government has been holding teleconferences and webinars on these changes for staff in long term care and Residents' and Family Councils. As of the date of this writing, there are still not clearly defined "Physiotherapy" services but we do know that Huron Lodge will receive \$168,000 annually for physiotherapy provision and an extra \$.27 cents per resident per day for exercise programs. "Exercise" has not been defined as yet either. This will increase the programs and service envelope by \$22,075.00 per year. This new funding will be prorated for the last 4 months of the year, and annually thereafter.

Huron Lodge is reviewing the options presented by the current provider, and will negotiate with them for the benefit of the residents to maximize their abilities while ensuring all legislative and documentation requirements are met.

Due to this change, Huron Lodge intends to develop a Request for Proposal in order to get the best possible service for the residents.

4. RISK ANALYSIS:

There is no risk to the corporation related to these changes. Any Service Provider chosen will provide WSIB and liability insurance coverage for the staff they have placed at our home.

5. FINANCIAL MATTERS:

Based on this new funding process Huron Lodge will receive \$168,000 on an annual basis to provide physiotherapy for residents. This will be a separate amount of funding designated specifically for this use. Currently Huron Lodge is not involved in any payment for these services as Centric Health invoices OHIP directly. As of August 1, 2013 the funding will now flow directly to the home to provide the services. Once the definitions are forthcoming from the MOHLTC we will know the exact parameters of this funding and develop the appropriate protocols for billing and payment.

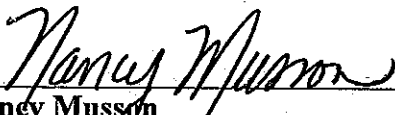
The \$.27 will increase the Program and Services envelope. Again we await the guidelines for "exercise" to determine the utilization of these funds.

6. CONSULTATIONS:

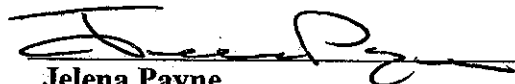
Susan Rogers, Director of Care
Andrea Rivett, Financial Planning Administrator

7. CONCLUSION:


Huron Lodge will move forward with the changes mandated by the MOHLTC and continue to ensure a high quality of care for physiotherapy services. Once definitions are provided by the MOHLTC, Huron Lodge will move forward and work with Purchasing and Risk Management to issue an RFP for physiotherapy services.



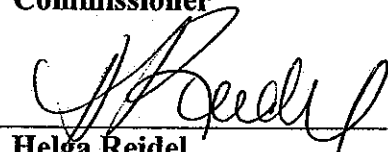
Nancy Musson
Director of Resident Services



Jelena Payne
Community Development and Health
Commissioner



Mary Bateman
Acting Executive Director of LTC/
Administrator of Huron Lodge
/ja



Helga Reidel
Chief Administrative Officer

APPENDICES:

DEPARTMENTS/OTHERS CONSULTED:

Name:
Phone #: 519 ext.

NOTIFICATION :

| Name | Address | Email Address | Telephone | FAX |
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