

Adopted by Council at its meeting held September 9, 2013 [M338-2013]

AA

Windsor, Ontario, September 9, 2013

**REPORT NO. 175 of the  
SOCIAL DEVELOPMENT,  
HEALTH & CULTURE STANDING COMMITTEE**  
of its meeting held August 7, 2013

---

**Present:**  
**Councillor Ed Sleiman, Chair**  
**Councillor Jo-Anne Gignac**  
**Councillor Alan Halberstadt**  
**Councillor Fulvio Valentinis**  
**Councillor Percy Hatfield**

That the following recommendation of the Social Development, Health and Culture Standing Committee **BE APPROVED** as follows:

Moved by Councillor Halberstadt, seconded by Councillor Hatfield,  
**THAT** the minutes of the Committee of Management for Huron Lodge meeting held June 10, 2013 **BE RECEIVED** for information.

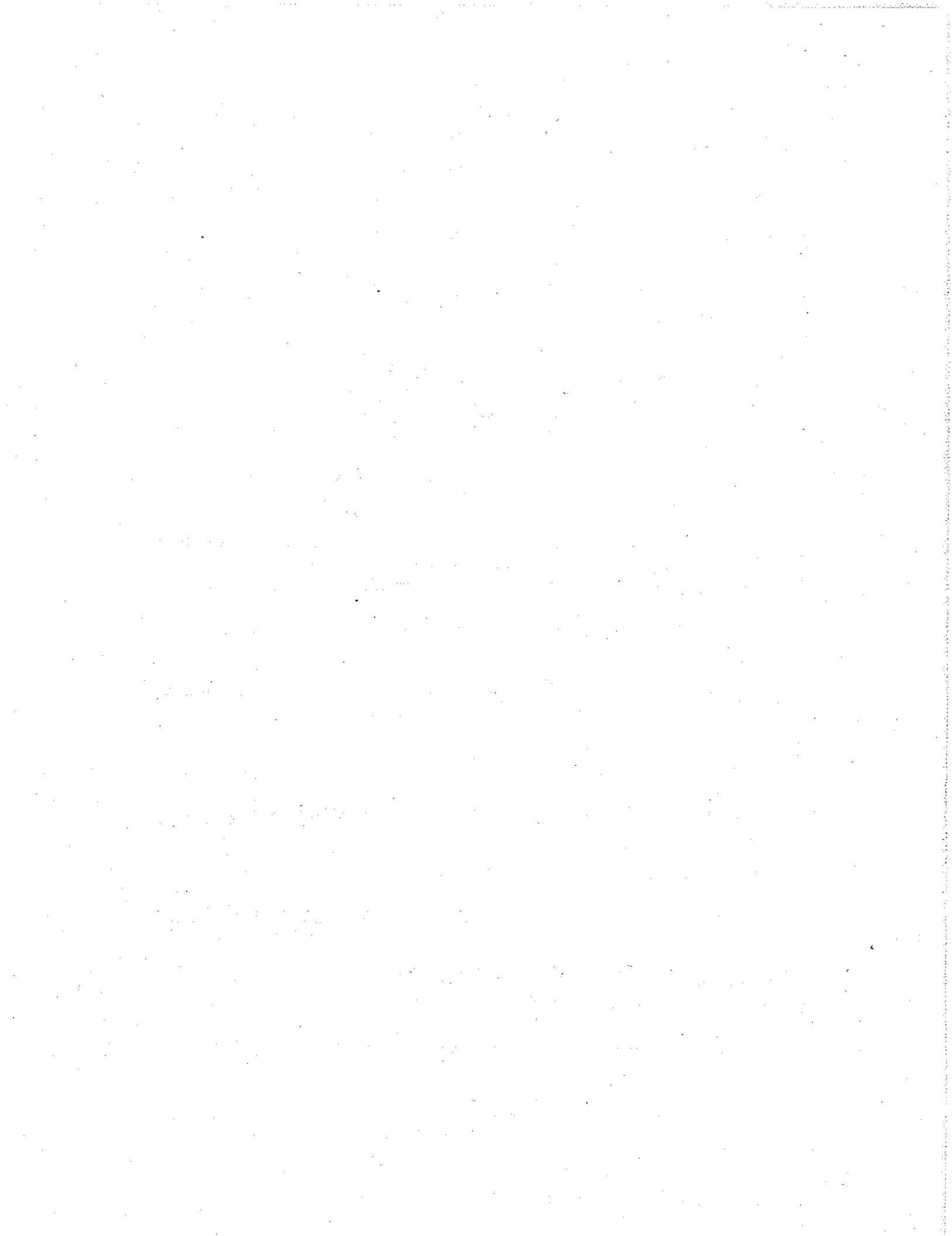
Carried.

Clerk's Note: The minutes of the Committee of Management for Huron Lodge meeting held June 10, 2013 are attached as background information.

  
CHAIRPERSON

  
DEPUTY CITY CLERK

| NOTIFICATION: |           |       |
|---------------|-----------|-------|
| Name          | Telephone | Email |
|               |           |       |
|               |           |       |



KK/  
Windsor, Ontario June 10, 2013

A meeting of the **Committee of Management for Huron Lodge** is held this day commencing at 9:00 o'clock a.m. in the Huron Lodge Conference Room, there being present the following members:

Councillor Ron Jones, Acting Chair  
Councillor Hilary Payne

**Regrets received from:**

Councillor Bill Marra

**Also present are the following resource personnel:**

Mary Bateman, Acting Administrator, Huron Lodge  
Joe Baker, Project Administrator  
Jelena Payne, Community Development & Health Commissioner  
Karen Kadour, Committee Coordinator

**1. CALL TO ORDER**

Councillor Jones, Acting Chair calls the meeting to order at 9:00 o'clock a.m. and the Committee of Management considers the Agenda being Schedule "A", **attached** hereto, matters which are dealt with as follows:

**2. MOTION TO APPROVE THE AGENDA**

Moved by Councillor Payne, seconded by Councillor Jones,  
That the Agenda for the meeting of the Committee of Management for Huron Lodge Long Term Care Home held June 10, 2012 **BE APPROVED**.  
Carried.

**3. ADOPTION OF THE MINUTES**

Moved by Councillor Jones, seconded by Councillor Payne,  
That the minutes of the Committee of Management for Huron Lodge Long Term Care Home at its meeting held March 4, 2013 **BE ADOPTED** as presented.  
Carried.

4. **DISCLOSURE OF PECUNIARY INTEREST**

None disclosed.

5. **MOTION TO MOVE IN CAMERA**

Joe Baker is not present for the In Camera session.

Verbal Motion is presented by Councillor Payne, seconded by Councillor Jones, to move In Camera at 9:02 o'clock a.m. for discussion of the following item:

| Item No. | Subject  | Section Pursuant to Municipal Act, 2001, as amended |
|----------|--|---|
| 5.1      | Personal matter about an identifiable individual, including municipal or local board employees | s. 239(2)(b)  |

Carried.

Discussion on the item of business.

6. **MOTION TO MOVE BACK INTO REGULAR SESSION**

Moved by Councillor Jones, seconded by Councillor Payne, to move back into public session at 9:23 o'clock a.m.

Motion Carried.

Moved by Councillor Payne, seconded by Councillor Jones,  
That the Clerk **BE DIRECTED** to transmit the recommendation(s) contained in the report(s) discussed at the In Camera Committee of Management for Huron Lodge Long Term Care Home held June 10, 2013 at the next regular meeting.

Moved by Councillor Jones, seconded by Councillor Payne,  
That the verbal In Camera report of the Acting Executive Director, LTC Administrator, Huron Lodge relating to the personal matter about an identifiable individual, including municipal or local board employees **BE RECEIVED** and further, that Administration **BE AUTHORIZED** to proceed in accordance with the verbal direction of the Committee of Management for Huron Lodge Long Term Care Home.

Carried.

7. **PRIORITY DEFICIENCIES COMPLETION REPORT – JUNE 2013**

Joe Baker, Project Administrator is present and provides an overview of the report. He indicates the Mechanical Systems Upgrade Project and Pantry HVAC Upgrades Project are complete.

In terms of the Huron Lodge Redevelopment Project #7034195, J. Baker reports there is a surplus of \$8,999 remaining in the \$500,000 earmarked for Priority Deficiencies.

In response to a question asked by Councillor Payne regarding what deficiencies are outstanding, J. Baker responds an update of deficiencies will be provided to the Committee of Management.

Moved by Councillor Payne, seconded by Councillor Jones,  
That the report of the Project Administrator dated May 15, 2013 entitled "Priority Deficiencies Completion Report – June 2013" **BE RECEIVED** for information.  
Carried.

8. **ACTING ADMINISTRATOR'S REPORT**

Moved by Councillor Jones, seconded by Councillor Payne,  
That the report of the Acting Administrator of Huron Lodge dated June 10, 2013 entitled "Huron Lodge Long Term Care Home – Acting Administrator's Report to the Committee of Management" regarding an update relating to resident care, the Ministry of Health, the Local Health Integration Network and other initiatives impacting the Long Term Care Sector **BE RECEIVED** for information.  
Carried.

9. **LONG TERM CARE PUBLIC REPORTING BENCHMARKING - APRIL 2013**

M. Bateman advises Health Quality Ontario reports to the public about the quality of long term care in Ontario through its public reporting website and through its annual publication of Quality Monitor. In terms of the reporting website, Health Quality Ontario reports on twelve system level indicators for information on the sector in general. In addition, they provide specific data on the four key areas of falls, incontinence, worsening pressure ulcers and physical restraints at the home level. Data from Huron Lodge has been located on this website for the past two years.

Moved by Councillor Payne, seconded by Councillor Jones,  
That the report of the Director of Care, Huron Lodge dated April 23, 2013 entitled "Long Term Care Public Reporting Benchmarking" regarding changes to the long term

care public reporting of benchmarked quality indicators through Health Quality Ontario  
**BE RECEIVED.**

Carried.

**10. VOLUNTEERS AND FUNDRAISING AT HURON LODGE – UPDATE 2013**

M. Bateman indicates Huron Lodge continues to rely on volunteers to assist with those activities that help in maximizing resident quality of life. She notes the number of volunteers has continued to grow (approximately 100 volunteers).

Moved by Councillor Jones, seconded by Councillor Payne,

That the report of the Director of Resident Services, Huron Lodge dated May 9, 2013 entitled “Volunteers and Fundraising at Huron Lodge – Update 2013” regarding volunteer programs and activities 2012/2013 and fundraising initiatives and projects of the Huron Lodge Resident Life Enhancement Fund and the Huron Lodge Auxiliary **BE RECEIVED** for information.

Carried.

**11. COMMUNICATIONS**

Moved by Councillor Payne, seconded by Councillor Jones,

That the following communications **BE RECEIVED** for information:

1. Ontario Association of Non-Profit Homes and Services for Seniors – 2011 Benchmarking Comparative Report – Municipal Homes
2. Gary Switzer, CEO, Erie St. Clair Local Health Integration Network – Third Integrated Health Service Plan
3. Windsor-Essex County Health Unit – Food Premises Inspection Report
4. Erie St. Clair Local Health Integration Network – The Real Cost of Health Care – Jennifer Rayner Presentation at the ESC LHIN Open Board Meeting February 26, 2013

Carried.

M. Bateman distributes the Ministry of Health and Long Term Care Inspection Report Public Copy dated March 20, 2013, attached as Appendix “A”.

Councillor Payne expresses concern that the Communications package is too large. He is requesting only relevant information be brought to the Committee of Management.

J. Payne states in order to be transparent, all information, most notably from the Local Health Integration Network must be provided to the Committee of Management. She notes in the future, extremely relevant information will be "flagged".

**12. DATE OF NEXT MEETING**

The next meeting will be held on September 9, 2013 at 9:00 o'clock a.m. in the Huron Lodge Conference Room.

**13. ADJOURNMENT**

There being no further business, the meeting is adjourned at 9:50 o'clock a.m.

---

Councillor Ron Jones, Acting Chair

---

Committee Coordinator

**COMMITTEE OF MANAGEMENT  
FOR HURON LODGE LONG TERM CARE HOME  
MONDAY, JUNE 10, 2013 - 9:00 A.M.  
HURON LODGE CONFERENCE ROOM**

- 1.) CALL TO ORDER
- 2.) MOTION TO APPROVE THE AGENDA
- 3.) ADOPTION OF THE MINUTES DATED MARCH 4, 2013 AS ATTACHED
- 4.) DISCLOSURE OF PECUNIARY INTEREST
- 5.) MOTION TO MOVE IN-CAMERA

| Subject   | Section Pursuant to Municipal Act 2001,<br>as amended |
|---|---|
| Personal matters about an identifiable individual, including municipal or local board employees | s. 239 (2)(b)   |

- 6.) MOTION TO MOVE BACK INTO REGULAR SESSION
- 7.) PRIORITY DEFICIENCIES COMPLETION REPORT - JUNE 2013
- 8.) ACTING ADMINISTRATOR'S REPORT
- 9.) LONG TERM CARE PUBLIC REPORTING BENCHMARKING-APRIL 2013
- 10.) VOLUNTEERS AND FUNDRAISING AT HURON LODGE-UPDATE 2013
- 11.) COMMUNICATIONS INFORMATION PACKAGE
- 12.) NEXT MEETING - Monday, September 9, 2013 - 9:00 a.m.  
Huron Lodge Conference Room



**Ministry of Health  
and Long-Term Care**

Health System Accountability and  
Performance Division  
Performance Improvement and Compliance Branch  
London Service Area Office

291 King Street, 4<sup>th</sup> Floor  
London, ON N6B 1R8  
Telephone: (519) 675-7680  
Fax: (519) 675-7685

**Ministère de la Santé  
et des Soins de longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la conformité  
Bureau régional de services de London

291, rue King, 4<sup>e</sup> étage,  
London, ON N6B 1R8  
Téléphone: (519) 675-7680  
Télécopieur: (519) 675-7685



March 20, 2013

Ms. Lucie Lambardo  
Administrator  
Huron Lodge  
1881 Cabana Road West  
Windsor ON N9G 1C7

Dear Ms. Lambardo:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted on January 15, 2013 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

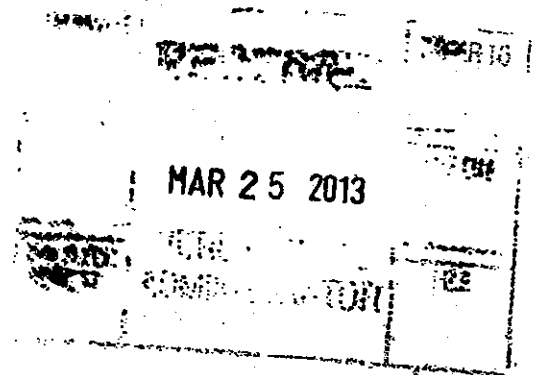
This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the London Service Area Office, Performance Improvement and Compliance Branch.

Yours truly,

A handwritten signature in cursive script that reads "Terri Daly".

Terri Daly  
LTC Homes Inspector – Nursing





**Ministry of Health and Long-Term Care**

**Ministère de la Santé et des Soins de longue durée**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée**

**Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch**

**London Service Area Office  
291 King Street, 4th Floor  
LONDON, ON, N6B-1R8  
Telephone: (519) 675-7680  
Facsimile: (519) 675-7685**

**Bureau régional de services de London  
291, rue King, 4ième étage  
LONDON, ON, N6B-1R8  
Téléphone: (519) 675-7680  
Télécopieur: (519) 675-7685**

**Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité**

**Public Copy/Copie du public**

| <b>Report Date(s) /<br/>Date(s) du Rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>Registre no</b> | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|--------------------------------|--|
| Jan 25, 2013                                   | 2013_206115_0002                              | L-001845-12                    | Complaint  |

**Licensee/Titulaire de permis**

**CORPORATION OF THE CITY OF WINDSOR  
381 Cabana Road West, WINDSOR, ON, N9G-1C7**

**Long-Term Care Home/Foyer de soins de longue durée**

**HURON LODGE LONG TERM CARE HOME  
1881 CABANA ROAD WEST, WINDSOR, ON, N9G-1C7**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**TERRI DALY (115)**

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): January 15, 2013**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Directors of Care, the Director of Resident Services, one Registered Nurse, one Registered Practical Nurse, three Personal Support Workers, one resident and one family member.**

**During the course of the inspection, the inspector(s) observed care and services and reviewed investigative notes and the clinical record of one resident.**

**The following Inspection Protocols were used during this inspection:  
Personal Support Services**

**Ministry of Health  
and Long-Term Care**

Health System Accountability and  
Performance Division  
Performance Improvement and Compliance Branch  
London Service Area Office

291 King Street, 4<sup>th</sup> Floor  
London, ON N6B 1R8  
Telephone: (519) 675-7680  
Fax: (519) 675-7685

**Ministère de la Santé  
et des Soins de longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la conformité  
Bureau régional de services de London

291, rue King, 4<sup>e</sup> étage,  
London, ON N6B 1R8  
Téléphone : (519) 675-7680  
Télécopieur : (519) 675-7685



**RECEIVED**

APR 10 2013

**HURON LODGE**

April 9, 2013

Ms. Lucie Lombardo  
Administrator  
Huron Lodge  
1881 Cabana Road West  
Windsor ON N9G 1C7

Dear Ms. Lombardo:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on March 19, 2013 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the London Service Area Office, Performance Improvement and Compliance Branch.

Yours truly,

A handwritten signature in cursive script, appearing to read "Carolee Milliner".

Carolee Milliner  
LTC Homes Inspector – Nursing



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Legende

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Issued on this 21st day of March, 2013**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

*Carole Milliner*

**Ministry of Health  
and Long-Term Care**

**Ministère de la Santé  
et des Soins de longue durée**

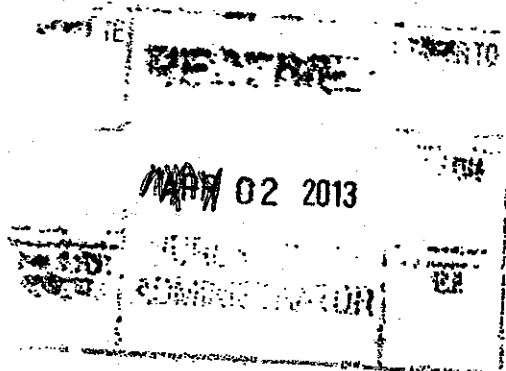


Health System Accountability and  
Performance Division  
Performance Improvement and Compliance Branch  
London Service Area Office

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la conformité  
Bureau régional de services de London

291 King Street, 4<sup>th</sup> Floor  
London, ON N6B 1R8  
Telephone: (519) 675-7680  
Fax: (519) 675-7685

291, rue King, 4<sup>e</sup> étage,  
London, ON N6B 1R8  
Téléphone: (519) 675-7680  
Télécopieur: (519) 675-7685



April 23, 2013

Mrs. Mary Bateman  
Administrator  
Huron Lodge  
1881 Cabana Road West  
Windsor ON N9G 1C7

Dear Mrs. Bateman:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted on March 27, 2013 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the London Service Area Office, Performance Improvement and Compliance Branch.

Yours truly,

A handwritten signature in cursive script, appearing to read "Carolee Milliner".

Carolee Milliner  
LTC Homes Inspector – Nursing



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
LONDON, ON, N6B-1R8  
Telephone: (519) 675-7680  
Facsimile: (519) 675-7685

Bureau régional de services de London  
291, rue King, 4<sup>ième</sup> étage  
LONDON, ON, N6B-1R8  
Téléphone: (519) 675-7680  
Télécopieur: (519) 675-7685

Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

Public Copy/Copie du public

| Report Date(s) /<br>Date(s) du Rapport | Inspection No /<br>No de l'inspection | Log # /<br>Registre no | Type of Inspection /<br>Genre d'inspection |
|--|---------------------------------------|------------------------|--|
| Apr 10, 2013                           | 2013_216144_0021                      | L-000165-13            | Complaint                                  |

Licensee/Titulaire de permis

CORPORATION OF THE CITY OF WINDSOR  
381 Cabana Road West, WINDSOR, ON, N9G-1C7

Long-Term Care Home/Foyer de soins de longue durée

HURON LODGE LONG TERM CARE HOME  
1881 CABANA ROAD WEST, WINDSOR, ON, N9G-1C7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CAROLEE MILLINER (144)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): March 27, 2013

During the course of the inspection, the inspector(s) spoke with one resident, the Administrator, Physician, Director of Resident Support Services, Physiotherapist, one Director of Nursing, Registered Nurse and Personal Support Worker.

During the course of the inspection, the inspector(s) reviewed one resident health care record and correspondence from family.

The following Inspection Protocols were used during this inspection:  
Continence Care and Bowel Management



Findings of Non-Compliance were found during this inspection.

| NON-COMPLIANCE / NON - RESPECT DES EXIGENCES  |  |
|---|--|
| <p>Legend</p> <p>WN – Written Notification<br/>VPC – Voluntary Plan of Correction<br/>DR – Director Referral<br/>CO – Compliance Order<br/>WAO – Work and Activity Order</p>  | <p>Legende</p> <p>WN – Avis écrit<br/>VPC – Plan de redressement volontaire<br/>DR – Aiguillage au directeur<br/>CO – Ordre de conformité<br/>WAO – Ordres travaux et activités</p>  |
| <p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> | <p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p> |

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care**

**Specifically failed to comply with the following:**

**s. 6. (2) The licensee shall ensure that the care set out in the plan of care is based on an assessment of the resident and the needs and preferences of that resident. 2007, c. 8, s. 6 (2).**

**Findings/Faits saillants :**





Ministry of Health and  
Long-Term Care

Ministère de la Santé et des  
Soins de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée

---

1. The licensee did not ensure that the care set out in the plan of care for one resident was based on an assessment of the resident and the needs and preferences of that resident. Review of one resident's health record confirmed documentation related to a joint physiotherapy and occupational therapy assessment for transfers & toileting. The assessment recommended trial use of a specific type of equipment. The residents family was informed the trial was successful. Six staff confirmed the equipment was not provided for the resident as recommended. [s. 6. (2)]

---

Issued on this 10th day of April, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in cursive script, appearing to read "Gordon Miller".

