



AND THAT this resolution be circulated to local Members of Provincial Parliament.

3. **THAT** the Administrator of Huron Lodge **PREPARE** a budget for 2012 outlining reductions to the municipal contributions for consideration at the 2012 Budget Deliberations with the goal of supporting continuous quality improvements.

Carried.

Livelink 15368 AH2011

Clerk's Note: The Report from the Administrator of Huron Lodge, entitled "Association of Municipalities of Ontario (AMO) – Coming of Age: The Municipal Role in Caring for Ontario Seniors" dated June 14, 2011 attached as background information.



CHAIRPERSON



DEPUTY CITY CLERK

Notification		
Social Development, Health & Culture Standing Committee		

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THE CORPORATION OF THE CITY OF WINDSOR
Social Development, Health and Culture Standing Committee-
Administrative Report

**MISSION STATEMENT:**

"The City of Windsor, with the involvement of its citizens, will deliver effective and responsive municipal services, and will mobilize innovative community partnerships"

LiveLink REPORT #: 15368 AH2011	Report Date: June 14, 2011
Author's Name: Lucie Lombardo	Date to Standing Committee: July 13, 2011
Author's Phone: 519 253-6060 ext. 8253	Classification #:
Author's E-mail: llombardo@city.windsor.on.ca	

To: Social Development, Health and Culture Standing Committee

**Subject: Association of Municipalities of Ontario (AMO) –
 Coming of Age: The Municipal Role in Caring for Ontario's Seniors**

1. RECOMMENDATION: City Wide: Ward(s): _____

1. **THAT** the report of the Administrator of Huron Lodge **BE RECEIVED**; and
2. **THAT** Council **SUPPORT** the following resolution:

THAT the City Clerk **FORWARD** a resolution of Council to AMO and the Ontario Association of Non-Profit Homes & Services for Seniors (OANHSS).

WHEREAS the Provincial Government proclaimed the Long-Term Care Homes Act 2007-O. Reg.79/10 (LTCHA) as law on July 1, 2010 that AMO and OANHSS continue to advocate for increased provincial financial contributions to address the growing needs in the Long-Term Care sector with the intention to decrease municipal contributions.

AND WHEREAS the funding for Long-Term Care in the municipal sector continues to have a significant shortfall

THEREFORE, BE IT RESOLVED THAT AMO continue to work toward eliminating the legislated requirements of a mandatory municipal long-term care home in order to support a regional customized plan to better serve individual municipalities, since Long-Term Care is a Provincial Health Portfolio responsibility.

AND THAT this resolution be circulated to local Members of Provincial Parliament.

3. **THAT** the Administrator of Huron Lodge **PREPARE** a budget for 2012 outlining reductions to the municipal contributions for consideration at the 2012 Budget Deliberations with the goal of supporting continuous quality improvements.

EXECUTIVE SUMMARY:

N/A

2. BACKGROUND:

On Tuesday, June 7, 2011 Council approved under M125-2011 the following: *That the AMO (Association of Municipalities of Ontario) Paper on Long Term Care and Senior Services dated June, 2011 regarding "Coming of Age: The Municipal Role in Caring for Ontario's Seniors" **BE REFERRED** to the Huron Lodge Board of Management, and the Social Development, Health & Culture Standing Committee for further review and consideration.*
Carried.

The AMO paper is a thorough and holistic report reviewing the municipal role in the provision of long-term care services and key related issues regularly raised at AMO. The key issues outlined in the report are:

- a. The Changing Regulatory Environment
- b. Introduction of The Local Health Integration Network (LHIN)
- c. Changing Demographics
- d. The Regressive Nature of the Property Tax
- e. Time to Take Notice – Others Have

City Council has historically ensured that the community needs regarding Long-Term Care Home Services have been provided at Huron Lodge through continued fulfillment of legislated requirements.

Huron Lodge, Home for the Aged was established in 1961 with 156 beds and because of increased needs at the time, Council approved an expansion to 256 beds in 1963 at the Huron Church Road and Tecumseh Road site. Once the redevelopment of Huron Lodge was completed in April 2007, the new location had 224 resident beds.

Currently in our community, Long-Term Care Home wait times can average 3 months or more. The vacancy rate for Huron Lodge in 2010 was .24% (99.76% occupancy) and a vacancy rate of 16.46% for our respite beds (2 beds) which is fully funded at 100% by the MOH. In the Windsor-Essex County area there are 427 municipal beds, 84 charitable beds, 1873 for-profit beds. At the present time there are also 60 interim long-term care beds that assist in reducing the number of hospital Alternate Levels of Care (ALC) beds for those awaiting long-term care bed placements from hospital. There are also 256 beds to be built in the near future at the Grace Site.

At this time Huron Lodge is classified as a Municipal Home under the Long-Term Care Homes Act.

The Committee of Management and City Council have been diligent in ensuring the Corporation of the City of Windsor continues to fulfill the legislative requirements; however, at the same time, asking the question regarding the municipal obligation to provide a Home for the Aged as follows:

- At a meeting of Council on November 8, 1993 a report was provided as to the legislated requirements to answer IQ 119-93 as follows:

Asked for a legal opinion whether the City is mandated to provide a Home for the Aged if there is another long-term care facility in the community, and if so, is the size and level of care at Huron Lodge mandated.

- At an In-Camera meeting dated March 25, 2002 a report was presented to answer IQ 16-2002 (C) as follows:

"Requests a legal opinion of the municipality's obligation to provide a municipal home if the long term care needs are being met in the community by the private sector."

- Council received a further report to answer CQ 46-2004 (C) as follows:

Asks if the City has to be in the business of long term care.

Other reports as outlined below reviewed several operations, various issues and the redevelopment of the home:

- The Huron Lodge functional study was presented to Council in November 1993 (Council Resolution 1392/93) by Richard Seligman related to the operation and redevelopment of Huron Lodge.
- In 1994 an internal study was completed to examine the operation of the facility. At the same time, the group assigned reviewed Bill 101 regarding Long-Term Care in order to ensure a Home for the Aged was required by a municipality.
- In 1996 and 1997 municipal programs were reporting to the Ministry of Health versus the Ministry of Community and Social Services as had been past practice. This included a notable change in funding reported under Council Resolution 188/96 and Council Resolution 915/97 which included per diem payment versus a 70/30 funding arrangement. This new system also included unannounced annual reviews and unannounced complaint investigations by the Ministry of Health for all municipal Homes for the Aged as was always the case with Nursing Homes.
- In 1998, under Council Resolution 932/98 approval was given to complete an Expression of Interest in order to obtain a site for the relocation of Huron Lodge and to build in accordance with the new Long-Term Care Facility Design Manual.
- In 2003/2004 the following cost saving measures were approved and implemented with the Ministry of Health: Huron Lodge downsized the resident beds from 256 to 224; eliminated the Keeping in Touch and Satellite Home services under Council Resolution 389/2003 and approval was received to apply for sustainability funding in preparation for the move under Council Resolution 385/2003.
- Before the new Huron Lodge was opened in April 2007 – Council Question 7-2007 was reported at Council on March 19, 2007 explaining the Sault St. Marie Long-Term Care model discussed in the AMO paper.

3. DISCUSSION:

The AMO paper provides a realistic, up to date review of Municipal Long-Term Care services in Ontario. The AMO paper addresses various issues for the municipal long-term care in Ontario. They are discussed as follows:

a. The Changing Regulatory Environment

The AMO report outlines the current legislation governing municipalities' requirements to establish and maintain a Long-Term Care Home.

i) LTCHA

The changes in the LTCHA and regulations have previously been communicated at City Council under:

- (File Number AH/9502 report to Council dated August 24, 2010) Long-Term Care Homes Act 2007 and Regulation 79/10 and Council Resolution 265/2009

ii) Pay Equity Legislation

Also noted in the AMO report is the fact that municipalities were affected by pay equity legislation (job to job pay equity method). In 1992, Huron Lodge was impacted by this change which resulted in a wage increase from \$13.73 per hour to \$17.81 per hour for the personal support worker category.

Over the course of the following 16 years from 1992, salaries based on pay equity have continued to increase.

As an example, the 2008 OANHSS Benchmarking Survey Results (issued September 2010) indicates the average rate in the municipal sector for a personal support worker was \$20.68 per hour, whereas the 2008 rate at Huron Lodge was \$26.92 per hour as negotiated under the CUPE 543 Collective Agreement.

b. Local Health Integration Network (LHIN)

As discussed in the AMO paper the LHINs are a special purpose body created by the province. In this area, the Erie St-Clair LHIN has worked very closely with the Long-Term Care Facility Operators' Group chaired by the Administrator of Huron Lodge. Furthermore, Huron Lodge continues to participate on the LHIN's End of Life Advisory Committee; LHIN Community/Long-Term Care Committee; Aging at Home Program and the LHIN Governance Advisory Committee. Continued involvement and input assists the LHIN with understanding the impact on our system of care in our region. Huron Lodge has met all requirements under the Long-Term Care Service Accountability Agreement (LSAA). The LHIN flows funding through the LSAA to providers of Long-Term Care Services and other types of health services. Long-Term Care Homes assist in the alternate level of care issues but the need is outweighed by the low availability of beds in our community. As such there continues to be great pressure on the health system.

c. The Changing Demographics

As outlined, in the demographics section in the AMO paper, Windsor is a reflection of what is occurring in Ontario. It is noted in the AMO paper that the number of seniors aged 65 and over is projected to more than double from 1.8 million, or 13.9 % of the population in 2010 to 4.1 million, or 23.4 %, by 2036. The growth in the number of seniors will continue to accelerate over the 2011-2031 period as baby boomers begin to turn age 65. After 2031, the growth in seniors will slow significantly. (Ministry of Finance information)

Currently, the percentage of seniors aged 65 and older in 2010 in Windsor is 14.3 % of the population. (Source: City of Windsor Planning Department).

d. The Regressive Nature of the Property Tax

As noted in the summary portion of the AMO paper Page 29:

'Health care is a provincial responsibility. On a go forward basis, it is clear that municipal government cannot possibly increase its role in care for seniors in light of the "Grey Tsunami" that is arriving. That role rests with the province'. Municipalities must continue to communicate other options as outlined in the recommendation section of the report to increase funding, change the legislation and reduce municipal contributions until such time as the legislation is reviewed and possible changes considered.

e. Time to Take Notice – Others Have

In this section of the AMO paper several examples of municipal operational reviews are discussed with various outcomes regarding efficiencies and reducing costs.

Over the years, Huron Lodge has always provided quality care as is evident in various Ministry of Health unannounced annual reviews.

Currently, Huron Lodge continues to provide care that is mandated under the LTCHA and regulations. Huron Lodge will receive an unannounced two week inspection at some time in 2011. Across the province this new system of inspection has resulted on average, in at least 26 to 30 cited violations per home.

Huron Lodge continues to benchmark with the Ontario Municipal Benchmarking Initiative (OMBI), Ontario Association of Non-Profit Homes & Services for Seniors (OANHSS), and Health Quality Ontario (HQO).

As well, over the past several years the Committee of Management and the OMBI-Long-Term Care Group have discussed the Dearness Home, Hamilton, and Region of Niagara studies. The lesson learned from the information was to continue to lower municipal contributions while continuing to fulfill their legislated obligations.

Huron Lodge will continue to review alternate means to reduce municipal tax contributions and maximize funding while ensuring continuous quality improvements as set out in the LTCHA. A home *'shall continue to implement a quality improvement and utilization review system that monitors, analyzes, evaluates and improves the quality of the accommodation, care, services, programs and goods provided at the home'* 2007, c.8, s.84.

4. FINANCIAL MATTERS:

Over the years, Council has supported many initiatives to petition the government for increased funding in the long-term care sector. For example:

Council Resolution 265/2009 reads:

*That the Administrator, Huron Lodge **FORWARD** a Resolution of Council to the Ontario Association of Non-Profit Homes and Services for Seniors (OANHSS):*

***WHEREAS** the Provincial government has introduced draft regulations for the Long Term Care Homes Act (Bill 140) that received Royal Assent in 2007;*

***THEREFORE BE IT RESOLVED** that Council support OANHSS continued review of the regulations and to encourage the provincial Government to address continued increases in per diems in the Long Term Care Home Sector.*

In 2010, one time and base funding increases to the level of care per diem were received from the MOHLTC, which translated to approximately \$285,000 in additional funds. A letter was prepared on behalf of Council to thank the Minister of Health for this increased funding. However, as stated in the AMO report, the provincial municipal contribution of \$300 million (\$8.5 million for the City of Windsor) has been escalating at a higher rate than the increased funding levels have over the years. As such Huron Lodge needs to advocate for continued increase in funding.

Notwithstanding these funding challenges, Huron Lodge continues to review its annual budgets with a goal of further reducing the municipal contributions, while at the same time supporting quality improvements as outlined in the LTCHA.

5. CONSULTATIONS:

Committee of Management

Marco Aquino, Financial Planning Administrator, Huron Lodge

Nancy Musson, Director of Resident Services

Mary Bateman, Manager of Program Services

6. CONCLUSION:

The AMO report under the "Time to Take Notice Section" looked at a number of municipalities who have explored options for providing long-term care. All options noted that municipalities are legislated to maintain a home. However Huron Lodge will explore options to continue to reduce the municipal contribution while ensuring quality care for our residents.

Lucie Lombardo

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Executive Director Long Term Care and
Administrator, Huron Lodge

Ronna Warsh

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Community Development and Health
Commissioner and Corporate Leader
Social Development, Health, Recreation and
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MA Onorio Colucci

Onorio Colucci
Chief Financial Officer/City Treasurer
and Corporate Leader Finance and
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APPENDICES:

DEPARTMENTS/OTHERS CONSULTED:

Name:

Phone #: 519 ext.

NOTIFICATION :

Name	Address	Email Address	Telephone	FAX

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