

## **Windsor Licensing Commission – Meeting held November 22, 2017**

A meeting of the **Windsor Licensing Commission** is held this day commencing at 9:30 o'clock a.m. in the Council Chambers, 3<sup>rd</sup> floor, City Hall, there being present the following members:

Councillor Ed Sleiman, Chair  
Councillor Paul Borrelli  
Councillor John Elliott  
Gino Conte  
Jack Fathers

### ***Also present are the following resource personnel:***

George Chernawski, Environmental Technologist  
Daryl Flacks, By-law Enforcement Officer  
Ken Passa, Supervisor, Environmental Quality  
Craig Robertson, Supervisor of Licensing  
Bill Tetler, Supervisor of By-law Enforcement  
Janna Tetler, Senior Licensing Issuer  
Karen Kadour, Committee Coordinator

### **1. Call to Order**

The Chair calls the meeting to order at 9:30 o'clock p.m. and the Windsor Licensing Commission considers the Agenda being Schedule "A", **attached** hereto, matters which are dealt with as follows:

### **2. Minutes**

Moved by Councillor Elliott, seconded by J. Fathers,  
That the minutes of the Windsor Licensing Commission of its meeting held October 25, 2017 **BE ADOPTED** as presented.  
Carried.

### **3. Disclosure of Interest**

None disclosed.

### **4. Requests for Deferrals, Referrals or Withdrawals**

None.

**5. Communications**

None.

**6. Licence Transfers**

None.

**7. Applications/Hearings**

**(a) 1965466 Ontario Inc. o/a Wings Convenience Store – Hospitality Food Service - Lunch**

Ms. Rabbia Pandit, applicant is present and available to answer questions.

C. Robertson provides an overview of this matter as follows:

- On January 27, 2017, Ms. Pandit made application on behalf of 1965466 Ontario Inc. o/a Wings Convenience Store for a Hospitality Food Service – Lunch Counter licence.
- On April 13, 2017, Ken Passa, Supervisor of Environmental Quality attended the property and noted he was unable to open the grease trap (piping to be removed) and advised the owner to contact them when the trap is removed for inspection.
- On September 20, 2107, K. Passa noted the grease trap is still under the sink and cannot be properly inspected. A denial is issued.
- It is not in the public interest to issue a licence since they have outstanding issues with the Public Works Department that they have failed to correct.

Ms. Rabbia Pandit states as a new owner and lessee, there were previous issues with the grease trap which she acquired. She adds a hot water line has been installed which had not been installed previously.

K. Passa indicates the grease trap is not accessible to the inspector. The top is difficult to remove and he recommends the grease trap be moved to allow for accessibility and to be maintained on a regular basis.

Moved by Councillor Elliott, seconded by Councillor Borrelli,  
**WLC7/2017** That the grease trap system for 1965466 Ontario Inc. o/a Wings Convenience Store, 572 Mills Street, Windsor, Ontario; **BE RETROFITTED** to allow for accessible inspection and for regular maintenance; that an extension of time of 30 days **BE GRANTED** to undertake this work; that the applicant contact the Public Works Department for an inspection and further, that the Hospitality Food Service – Lunch Counter licence **BE REFUSED** if not in compliance.

Carried.

**(b) 2207113 Ontario Inc. o/a Downtown Auto – Automobile Service Station**

Mr. Mohsen Farahat, applicant is present and available to answer questions.

C. Robertson provides the highlights of the application for an Automobile Service Station as follows:

- The By-law Enforcement office has identified that the licensee is not operating within the guidelines under Schedule A3 of Business Licensing By-law 395-2004.
- The By-law Enforcement office has issued two separate deficiency letters and has provided detailed instructions to bring the business operation into compliance.
- The licensee has done very little to improve the conditions.
- It is in the interest of public safety to suspend the licences associated with Mr. Farahat's business until the premise is brought into compliance as requested by the By-law Enforcement office.

Mr. Farahat advises he moved to the 939 Giles Boulevard West location in 2016 and adds the cleanup on the property is 95 percent complete.

D. Flacks, By-law Enforcement Officer visited the site on November 21, 2017 and ranked the property as 60 percent cleaned up. He adds when he was approaching the business, several neighbours expressed concern that the city is doing nothing with this property. He notes Mr. Farahat has had three months to clean the premises.

Moved by Councillor Elliott, seconded by Councillor Borrelli,  
**WLC8/2017** That Automobile Service Station – Repairs licence #17 178777 & Automobile Service Station – Storage/Sales licence #17 178781, issued to 2207113 Ontario Inc. o/a Downtown Auto Center, **BE SUSPENDED** until the licensee operates in compliance with Business Licensing By-law 295-2004 to the satisfaction of the By-law Enforcement office,

And further, that Automobile Service Station – Repairs licence #17 178777 & Automobile Service Station – Storage/Sales licence #17 178781, issued to 2207113 Ontario Inc. o/a Downtown Auto Center, **BE REVOKED** should the licensee fail to comply within thirty (30) days from the date of this decision.

Carried.

**8. Reports and Administrative Matters**



**(a) Expired Application(s) for Business Licence**

Moved by Councillor Borrelli, seconded by G. Conte,  
That the report of the Supervisor of Licensing dated November 9, 2017 entitled  
"Expired Application(s) for Business Licence" **BE RECEIVED.**  
Carried.

**9. In Camera**

No In Camera session is held this day.

**10. Date of Next Meeting**

It is generally agreed the meeting scheduled for December 27, 2017 be cancelled.

The next meeting will be held on Wednesday, January 24, 2018 at 9:30 o'clock a.m. in the Council Chambers.

**11. Adjournment**

There being no further business, the meeting is adjourned at 10:10 o'clock a.m.

\_\_\_\_\_  
CHAIR

\_\_\_\_\_  
SECRETARY



# A G E N D A

## WINDSOR LICENSING COMMISSION

For a meeting on Wednesday, November 22, 2017  
at 9:30 o'clock a.m.

Windsor City Hall, 350 City Hall Square West  
3<sup>rd</sup> floor – Council Chambers

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1. CALL TO ORDER

2. MINUTES

Adoption of the minutes of the meeting of the Windsor Licensing Commission held October 25, 2017 (*copy attached*).

3. DISCLOSURE OF INTEREST

4. REQUESTS FOR DEFERRALS, REFERRALS OR WITHDRAWALS

5. COMMUNICATIONS

None.

6. LICENCE TRANSFERS

None.

7. APPLICATIONS/HEARINGS

(a) 1965466 Ontario Inc. o/a Wings Convenience Store -  
Hospitality Food Service - Lunch

(b) 2207113 Ontario Inc. o/a Downtown Auto - Automobile Service Station

**8. REPORTS AND ADMINISTRATIVE MATTERS**

**(a) Expired Application(s) for Business Licence**

The report of the Supervisor of Licensing dated November 9, 2017 entitled "Expired Application(s) for Business Licence" is ***attached***.

**9. IN-CAMERA AGENDA**

No In Camera session.

**10. DATE OF NEXT MEETING**

The next meeting is scheduled for December 27, 2017 at 9:30 a.m. in the Council Chambers, 3<sup>rd</sup> floor, City Hall.

**11. ADJOURNMENT**

**ITEM NO. 6(a)****WINDSOR LICENSING COMMISSION****February 28, 2018****APPLICANT/LICENSEE:**

Mr. Walter Bezzina, Power of Attorney for  
Mr. Abdul Fakomi, Executor for the Estate of  
the Late Frank Adeboyeke  
c/o Vet's Cab  
350 Tuscarora Street  
Windsor, ON N9A 3L7  
Transferor  
&  
Mr. Ahmad Shakib  
2561 Olive Road  
Windsor, ON N8T 0B1  
Transferee

**LICENCE CATEGORY:**

Taxicab Plate #216

Plate Holder licence 17 149992

Folder # ACLT/13059

**HEARING PARTICULARS:**

Transfer of Taxicab Plate #216

**APPENDED MATERIALS**

- Application from plate holder requesting transfer, being Appendix "A"
- Application for plate transfer transferee application, being Appendix "B"

**LICENCE COMMISSIONER'S COMMENTS**

Mr. Walter Bezzina, Power of Attorney for Abdul Fakomi, Estate Trustee for the late Frank Adeboyeke, submitted the attached application (Appendix "A") for the prospective transfer of Taxicab Plate #216 to Ahmad Shakib.

**REGULATORY AUTHORITY**

Schedule 5, Part VII, Section 20.1 through 20.4 of Licensing By-law 137-2007 states:

*"20.1 Except as approved by the Licensing Commission, a taxicab plate holder may not transfer a taxicab plate and associated taxicab plate holder licence for a period of at least five (5) years from the date of issue of the licence.*

*20.2 No taxicab plate holder licence shall be transferred without the approval of the Licensing Commission.*

*20.3 No taxicab plate holder licence shall be transferred until the person to whom the transfer is to be made has first received approval from the Licence Commissioner as a licensee.*



20.4 Subject to the restrictions herein, taxicab plates numbered 001 to 224 are transferable, provided that:

- (a) the transferee satisfies the eligibility criteria for inclusion on the Drivers' List;
- (b) the transferee signs a form of statutory declaration prescribed by the Licence Commissioner;
- (c) the transferor has completed a written application for the transfer in the prescribed form;
- (d) the transferee satisfies the requirements of a taxicab plate holder under this By-law, including submitting for inspection the taxicab to which the plate will be affixed;
- (e) the transferee pays all fees required under this By-law;

and the transferee will receive a taxicab plate holder licence at the time of transfer of the taxicab plate.”

Further, Section 21.3 states:

“A taxicab or taxicab wheelchair accessible vehicle plate holder who has held a licence for a minimum of one (1) year may lease the taxicab or taxicab wheelchair accessible vehicle licence on a daily, weekly, monthly or yearly basis provided that:

- (a) the lessee is licensed by the City of Windsor as a taxicab driver;
- (b) all weekly, monthly or yearly leases are filed with and approved by the Licence Commissioner and shall be subject to such terms and conditions the Licence Commissioner may require;
- (c) the amount charged under the lease shall be a fair fee as approved by the Licence Commissioner and no additional charges shall be made against the lessee;
- (d) the lease agreement shall include a statement that the leasing agreement is considered null and void in the event that the lessor or lessee, either by written or verbal agreement, sub-leases the taxicab or taxicab wheelchair accessible vehicle or transfers responsibility for the operation of the taxicab or taxicab wheelchair accessible vehicle to a third party;
- (e) the lease agreement shall contain a clearly-stated right of the lessor and lessee to early termination of the lease;
- (f) where the lessee is a corporation, the lessee shall, at the time at which the lease is filed with the Licence Commissioner in accordance with the provision of this section, file with the Licence Commissioner a form supplied by the Licence Commissioner and a copy of the lessee's articles of incorporation, amendment or amalgamation; and,
- (g) the lease term shall be a minimum of twelve (12) months and a maximum of twenty-four (24) months.”

## **BACKGROUND**

- January 25, 2018, transfer application and fee was received from Mr. Walter Bezzina, Power of Attorney for Abdul Fakomi, Estate Trustee for the late Frank Adeboyeke, being Appendix “A”
- January 25, 2018, transferee application for Mr. Ahmad Shakib was submitted, being Appendix “B”.

## SUMMARY

According to the AMANDA database, Mr. Frank Adeboyeku had been a taxi plate holder annually from 2007 until his death on January 16, 2016 at which time the plate was transferred to and has been maintained by Mr. Adeboyeku's Estate.

It is being requested that Taxicab Plate #216 be transferred to Mr. Ahmad Shakib, who is currently not a licensed plate holder. Further, Licensing records indicate that Mr. Shakib has been licensed as a taxicab driver since 2001. Mr. Shakib also holds a current place on the Taxicab Driver's Waiting List which qualifies him to be a Taxicab Plate Holder.

Administration is prepared to recommend that the transfer be completed pending the following outstanding items:

Mr. Ahmad Shakib must provide:

- (a) Verification of an appropriate vehicle to which he will affix taxicab plate #216
- (b) A completed Plate Holder application and pay the associated fee
- (c) Verification that full compensation has been made to the Estate of Frank Adeboyeku in consideration of the transfer of taxicab plate #216

## RECOMMENDATION

**THAT** the transfer of Taxicab Plate #216 from The Estate of Frank Adeboyeku to Mr. Ahmad Shakib **BE APPROVED** with the following conditions:

- Mr. Ahmad Shakib be given thirty (30) days from the date of this decision to submit a vehicle for inspection that complies with Schedule 5 to By-law 137-2007.
- Mr. Ahmad Shakib must submit a Plate Holder application and pay the applicable fee.
- Mr. Ahmad Shakib shall provide verification that full compensation has been made to the Estate of Frank Adeboyeku in consideration of the transfer of taxicab plate #216.
- Mr. Ahmad Shakib shall not lease the plate for a one year period as stated in Schedule 5, Section 21.3 of Licensing By-law 137-2007.

## DISPOSITION:



**OFFICE OF THE CITY CLERK**

**Policy, Gaming & Licensing**

350 City Hall Square West - Suite 203  
 Windsor, ON N9A 6S1  
 Ph: (519) 255-6200, Option 1 Fax (519) 255-6868  
[www.citywindsor.ca](http://www.citywindsor.ca)



**TAXICAB PLATE TRANSFER  
 TRANSFEROR**

|                           |                 |
|---------------------------|-----------------|
| <b>PLATE TRANSFER FEE</b> | <b>\$400.00</b> |
|---------------------------|-----------------|

Pursuant to Public Vehicle Licensing Bylaw 137-2007, Schedule 5, Section 20 "Transfer of Licences Issued Prior to the Passing of this By-law (Plate #001 to 224 inclusive)", please be advised that I am the Plateholder of the City of Windsor Taxicab Plate No. 216 and I wish to transfer my plate in accordance with Bylaw 137-2007. I am currently licenced as a Plateholder with respect to the operation of the following vehicle:

|                          |                         |
|--------------------------|-------------------------|
| <b>YEAR:</b>             |                         |
| <b>MAKE &amp; MODEL:</b> | <i>TO BE DETERMINED</i> |
| <b>VIN:</b>              |                         |
| <b>COMPANY NAME:</b>     |                         |

PLEASE PRINT CLEARLY

|  |                                       |   |                    |
|--|---------------------------------------|---|--------------------|
| <b>NAME:</b> <i>THE ESTATE OF: FRANK ADEBOYEKIL.</i> |                                       |   |                    |
| <b>SIGNATURE:</b> <i>[Signature]</i>                 |                                       |   |                    |
| <b>ADDRESS:</b> <i>350 TUSCARORA</i>                 |                                       |   |                    |
| <b>CITY:</b><br><i>WINDSOR</i>                       | <b>POSTAL CODE:</b><br><i>N9A 3L7</i> | <b>HOME PHONE:</b><br><i>519-256-1868</i> | <b>CELL PHONE:</b> |

- By making this application for transfer, I hereby acknowledge that the transfer is not complete until approved by the Windsor Licensing Commission.

**NOTICE WITH RESPECT TO COLLECTION OF PERSONAL INFORMATION**

I acknowledge that the information requested on this form and any appendices attached is collected under the authority of the Municipal Act, City of Windsor Act and City of Windsor Public Vehicle By-law 137-2007 and will be maintained in accordance with the Municipal Freedom of Information and Protection of Privacy Act. The information is required in order to process, issue, monitor, regulate and investigate the various licenses issued by the Windsor Licensing Commission. The name is public information. Any other personal information collected will only be used for investigative purposes. Questions about this collection can be made to the Deputy Licence Commissioner, 350 City Hall Square West, Room 203, Windsor, ON N9A 6S1 / (519) 255-6200, Option 1.

*January 26/18.*      *[Signature]*  
 DATE (MM/DD/YYYY)      SIGNATURE OF APPLICANT

|                        |                           |
|------------------------|---------------------------|
| <b>OFFICE USE ONLY</b> | <b>DATE STAMP</b>         |
|                        | <b>RECEIVED</b>           |
|                        | JAN 25 2018               |
| STAFF INITIALS: _____  | POLICY GAMING & LICENSING |





**OFFICE OF THE CITY CLERK**

**Policy, Gaming & Licensing**

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Windsor, ON N9A 6S1  
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[www.citywindsor.ca](http://www.citywindsor.ca)

**TAXICAB PLATE TRANSFER  
TRANSFEREE**

Pursuant to Public Vehicle Licensing By law #137-2007, Schedule 5, Section 20 "Transfer of Licences Issued Prior to the Passing of this By-law (Plate #001 to 224 inclusive)", please be advised that I am interested in receiving City of Windsor taxicab plate No. 216 and I have reached an agreement with the current plateholder.

PLEASE PRINT CLEARLY

|  |                               |             |             |
|--|-------------------------------|-------------|-------------|
| NAME (PRINT CLEARLY):<br><u>AHMAD SHAKIB</u> |                               |             |             |
| SIGNATURE:<br>                               |                               |             |             |
| ADDRESS:<br><u>2561 OLIVE ROAD</u>           |                               |             |             |
| CITY:<br><u>WINDSOR</u>                      | POSTAL CODE:<br><u>N8T0B1</u> | HOME PHONE: | CELL PHONE: |

By making this application for transfer:

- I hereby declare that I satisfy the eligibility criteria for inclusion on the Drivers' List.
- I hereby acknowledge that the transfer is not complete until approved by the Windsor Licensing Commission.

**NOTICE WITH RESPECT TO COLLECTION OF PERSONAL INFORMATION**

I acknowledge that the information requested on this form and any appendices attached is collected under the authority of the Municipal Act, City of Windsor Act and City of Windsor Public Vehicle By-law 137-2007 and will be maintained in accordance with the Municipal Freedom of Information and Protection of Privacy Act. The information is required in order to process, issue, monitor, regulate and investigate the various licenses issued by the Windsor Licensing Commission. The name is public information. Any other personal information collected will only be used for investigative purposes. Questions about this collection can be made to the Deputy Licence Commissioner, 350 City Hall Square West, Room 203, Windsor, ON N9A 6S1 / (519) 255-6200, Option 1.

Jan 26/18  
DATE (MM/DD/YYYY)

SIGNATURE OF APPLICANT

|                        |                           |
|------------------------|---------------------------|
| <b>OFFICE USE ONLY</b> | DATE STAMP                |
|                        | <b>RECEIVED</b>           |
|                        | JAN 25 2018               |
| STAFF INITIALS: _____  | POLICY GAMING & LICENSING |

## ITEM NO. 7(a)

**WINDSOR LICENSING COMMISSION**

**February 28, 2018**

### **APPLICANT/LICENSEE:**

Mr. Misbahul Mishu Kabir  
609 St. Joseph Street  
Windsor, ON N9C 3H3

### **LICENCE CATEGORY:**

Taxicab Driver Licence  
17-145110

Folder #ACLT/13069

### **HEARING PARTICULARS:**

Taxicab Driver Licence Review

### **APPENDED MATERIALS**

- Copy of Taxicab Driver licence, being Appendix "A"
- Copy of Complaint received on Jul 20, 2017, being Appendix "B"
- Copy of Complaint received on Nov 9, 2017, being Appendix "C"
- Copy of Complaint received on Dec 27, 2017, being Appendix "D"
- Written statement from Complainant 'B', being Appendix "E"
- Written statement from Complainant 'C', being Appendix "F"
- Written statement from Complainant 'D', being Appendix "G"
- Copy of registered letter sent to Mr. Kabir, being Appendix "H"

### **LICENCE COMMISSIONER'S COMMENTS**

On July 20, 2017, November 9, 2017 and December 27, 2017 complaints were called into 311 and transferred to By-law Enforcement, regarding the conduct of Mr. Misbahul Mishu Kabir, broker, plate holder and driver of Taxicab Plate 300. AMANDA licensing records show that Mr. Misbahul Mishu Kabir has been a licensed taxi cab driver in the City of Windsor since 2007 (17-145110).

### **REGULATORY AUTHORITY**

#### **Public Vehicle Licensing By-Law 137-2007**

#### **Power and Duties of the Licence Commissioner**

*The Licence Commissioner has authority to:*

- (a) inspect those parts of any house, place or premises which may be used for the carrying on the licensed activity;*
- (b) inspect goods, wares, merchandise, articles, books, records or other documents relating to the licensed activity;*



(c) inspect every vehicle and other personal property used or kept for hire in carrying on the licensed activity;

(d) require that each vehicle and other personal property used or kept for hire in carrying on the licensed activity be submitted for inspection; and,

(e) ensure that each licensee produces the licensed vehicle for inspection at the time and place so designated.

38. Where, in the opinion of the Licence Commissioner, the carrying on of a licensed activity by a licensee will likely result in a breach of the law or be adverse to the public interest, the Licence Commissioner shall recommend to the Licensing Commission that it suspend, revoke or impose conditions on the licence.

40. Where there is a referral to the Licensing Commission pursuant to this section, the Licensing Commission shall hold a hearing for the purpose of:

- (a) issuing or renewing the licence;
- (b) refusing to issue or renew the licence;
- (c) suspending the licence;
- (d) revoking the licence; or,
- (e) issuing or renewing the licence with the imposition of conditions.

41. Where the Licence Commissioner intends to recommend to the Licensing Commission that it refuse to issue, refuse to renew, place conditions on, revoke or suspend a licence, the Licence Commissioner shall give notice of the intended recommendation and the reasons for the intended recommendation to the applicant or licensee as well as to such other persons, civic departments, boards, commissions, authorities and agencies having an interest in the recommendation. Under this section, notice to the applicant or licensee shall be written notice served personally or by registered mail to the address shown on the application or licence.

43. At the hearing, the Licensing Commission may suspend, revoke, and refuse to issue or impose conditions on any licence under this By-law:

- (a) for any reason that would disentitle any licensee to a licence;
- (b) where the licensee or applicant is in breach of a condition of the licence;
- (c) where the licensee or applicant is in breach of any of the provisions of this By-law;
- (d) if there are reasonable grounds to believe any of the statements made on the application for issuance or renewal are false;
- (e) if, subsequent to the issuance of the licence, a report is filed by any body which originally provided its approval that indicates that the licensee is no longer in compliance with this By-law;
- (f) upon such grounds as are set out in this By-law;
- (g) if the applicant has outstanding fees or fines owing to the City, or if the applicant has not paid the required application fee;
- (h) if the conduct or character of the applicant or licensee affords reasonable cause to believe that the applicant or licensee will not carry on or engage in the business in accordance with the law or with honesty and integrity;
- (i) if the geographic location of the business does not meet land use requirements;
- (j) if in the case of a corporate applicant or licensee, the conduct of its officers, directors, employees or agents affords reasonable cause to believe that the business will not be carried on in accordance with the law or with honesty and integrity; or,
- (k) if issuing the licence is not in the public interest.

Schedule 5, Taxicab Drivers, Brokers, Taxicab and Wheelchair Accessible Vehicle Owners, Part IV – Obligations And Responsibilities



*driver licensed under this By-law shall:*

*(e) be civil and courteous, refrain from using profanity, and offer to assist any passenger when it is evident that the passenger is a person with a disability, elderly or otherwise in need of assistance;*

*(p) maintain a trip sheet during every shift, which is to be deposited at the end of each shift with the plate holder of the vehicle, or the broker, who shall maintain same for a period of one (1) year. The trip sheet shall be in a form approved by the Licence*

*Commissioner and shall contain the following information:*

- (i) the name of the owner of taxicab or taxicab wheelchair accessible vehicle plate, and the name of the broker, if any;*
- (ii) taxicab number;*
- (iii) date;*
- (iv) start and end times of each driver's shift;*
- (v) the odometer reading showing on the meter at:*
  - (1.) the commencement of each shift; and,*
  - (2.) the conclusion of each shift;*
- (vi) the number of trips taken during the shift;*
- (vii) the time of each trip;*
- (viii) pick-up address of each trip;*
- (ix) the destination of each trip; and,*  
*the charge for each trip.*

## **BACKGROUND**

The following is a synopsis of the investigations completed by By-law Enforcement Officer Elizabeth Culmone:

- July 20, 2017, a complaint is received via 311. Complaint indicates that on July 20, 2017 City of Windsor Taxicab Plate #300 was waiting at the train station located at 298 Walker Road. Complaint alleges that the taxicab driver did not turn the meter on and stated there is an extra \$5.00 charge for pulling out the wheelchair ramp as the complainant's husband is in a wheelchair. Taxi driver provided a flat rate fee for the complainant to their destination of Casino Windsor.
- November 9, 2017, a complaint is received via 311. Complaint indicates that on November 8, 2017 City of Windsor Taxicab Plate #300 was waiting at the train station located at 298 Walker Road. Complaint alleges that the driver was verbally abusive and aggressive with the caller. Driver did not take the route requested by the complainant. Complainant also alleges that the driver was speeding and taking sharp turns which in turn spilled her groceries (ice cream) inside the taxi. Driver allegedly became aggressive telling the complainant she would have to clean the cab. Both driver and complainant contacted the Windsor Police as they were disputing the fare amount. Driver allegedly locked complainant inside the taxi when she refused to pay the fare in full due to the meter running while they were arguing.
- December 27, 2017, a complaint is received via 311. Complaint indicates that on December 24, 2017 City of Windsor Taxicab Plate #300 was waiting at the train station located at 298 Walker Road. Complaint alleges that the driver put their luggage in the rear of the taxi and informed the complainant that the ride will cost \$20.00, prior to the driver knowing the destination. Driver allegedly said, "I don't like all the snow you brought in the taxi, so I'm charging you \$20.00". When complainant refused, as the normal taxi fare is usually around \$12.00, the driver allegedly kicked them out of the cab and refused service.

- Mr. Kabir did not respond to Officer Culmone's phone calls nor does Mr. Kabir have a voicemail system set up on his contact number. Mr. Kabir was therefore sent a letter via Canada Post registered mail and was given 48 hours from receipt of such letter to contact Officer Liz Culmone.
- January 11, 2018 at approximately 1530hrs, Mr. Kabir phoned Officer Culmone. Mr. Kabir's conduct while speaking with Officer Culmone was unprofessional as he was constantly yelling and screaming, which required the intervention of Bill Tetler, Manager of By-Law Enforcement to calm Mr. Kabir enough to listen to Officer Culmone.
- January 16, 2018 at approximately 1550hrs, Mr. Kabir attended 350 City Hall Square West, 4<sup>th</sup> floor and met with Officer Culmone and By-Law Enforcement Officer Daryl Flacks with regards to his complaints. During the meeting Mr. Kabir refuted the claims against him. Mr. Kabir was also given 48 hours to submit trip sheets to Officer Culmone for the incidents in questions. Mr. Kabir originally agreed to submit his trip sheets as required under By-Law 137-2007, however once the meeting adjourned, called Officer Culmone and stated he would not be providing trip sheets.

## SUMMARY

Due to the nature of confirmed complaints received against Mr. Misbahul Mishu Kabir over the last 6 months, Administration is recommending that Mr. Misbahul Mishu Kabir be required to attend the next available Customer Service portion of the taxicab course administered by Checker Cab Company to ensure he fully understands his roles and responsibilities as a taxicab driver as well as the rights of the customer. Administration has reached out to Checker Cab and they have agreed to provide the customer service portion of the Taxicab Driver Education Program at a cost of \$90 plus HST. This course is available Monday to Friday during regular business hours.

## RECOMMENDATION:

**THAT** Mr. Misbahul Mishu Kabir of 609 St. Joseph Street, Windsor, ON N9C 3H3, to whom City of Windsor Taxicab Driver licence 17 145110 has been issued, **BE REQUIRED** to retake the customer service portion of the Taxicab Driver Education Program by March 16, 2018. And further, **THAT** the Licensing Department **BE ADVISED** in writing by Checker Cab once the training has been completed. And further, **THAT** Mr. Misbahul Misu Kabir make an appointment and meet with the Supervisor of Licensing and the Manager of By-Law Enforcement by March 30, 2018.

AND FURTHER THAT:

**SHOULD** another complaint be submitted to and substantiated by the City of Windsor By-Law Enforcement Office **THAT** the Taxicab Driver licence 17 145110, issued to Misbahul Mishu Kabir **BE** immediately suspended until the next regularly scheduled meeting of the Windsor Licensing Commission.

**DISPOSITION:**



LICENCE MUST BE POSTED IN A PROMINENT POSITION ON THE LICENSED PREMISES.



# WINDSOR LICENSING COMMISSION BUSINESS LICENCE

OFFICE OF THE CITY CLERK - LICENSING DIVISION  
350 City Hall Square West, Room 203  
Windsor, ON N9A 6S1

**17 145110**

PHONE: (519) 255-6200, OPTION 1

FAX: (519): 255-6868

THE ENTITY NAMED HEREIN IS HEREBY GRANTED A LICENCE TO OPERATE THE BUSINESS INDICATED  
HEREUNDER

MISBAHUL MISHU KABIR

CONDITIONS, IF ANY:

609 ST JOSEPH ST  
WINDSOR ON N9C 3H3

TYPE OF LICENCE

LICENCE FEE

TAXICAB/Driver

|                      |        |
|----------------------|--------|
| Business Licence Fee | 110.00 |
| Photo Fee            | 15.00  |
| HST                  | 1.95   |

New

Renewal

TOTAL FEE

126.95

Date of Issue August 10, 2017

Date of Expiry August 31, 2018

Issuer Janna Tetler

*Valerie Cutchley*  
LICENCE COMMISSIONER

File COPY



# REQUEST FOR SERVICE

## CITY OF WINDSOR

Problem Type: **Licence Enforcement - Taxi Cab Driver**

Sequence #: **17 142132 LE**

**Details of Problem** husband in wheelchair. didn't turn on meter. after we got in and he started. he said there is a 5 dollar extra charge for pulling out the ramp. he also said we could have also had the meter running instead. didn't tell us this. until after he had all ready put wheelchair in and tied it up. and we were on the way. why is there an extra charge for a wheelchair cab anyways.

**Nature of Taxi Call?:** Complaint

**Taxi Company?:** Windsor cab I believe.  
though think he is independent.

**Taxi Number?:** 300

**Time of Occurrence?:** 4:40 PM

**Date of Occurrence?:** 2017-07-11 00:00:00

**Location of Pick-Up?:** train station

**Problem Location** ~~NO ADDRESS~~ Windsor casino.

**Property Owner**  
**Address**

**Roll #** - - - - **Zoning**

**Legal Description** This property was created for the 311 call centre.

**Caller**  
**First Name:** AMY **Phone Number 1:**  
**Last Name:** OSBORNE **Phone Number 2:** - - - e  
**Address:**  
ON

**Call Received** Jul 20, 2017 *By: USER, CWI* *311 Service Request #: 17-00029381*

**Task** Site Visit *Closed* *Previously Assigned To:*

**Assigned To** Elizabeth Culmone

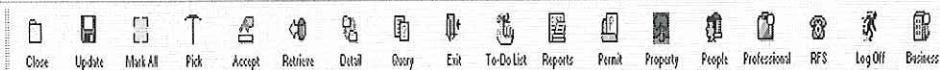
**Date Assigned** Jul 28, 2017

**Result**

**Comments**  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Temporary Repair?** Yes or No **Complainant Advised?** Yes or No

**Date:** \_\_\_\_\_ **Signed:** \_\_\_\_\_



NO ADDRESS Ward NO ADDRESS (LE) Print Screen

Folder | Property (1) | People (2) | Info (21) | Fee/Charge | Process (2) | Document (3) | File | Comment | Attachment

| Folder #           | Ref | Gen  | Year | Seq          | Type     | Sub                                    | Additional Info | Value                              |   |
|--------------------|-----|--|------|--------------|----------|--|-----------------|------------------------------------|---|
| 2017142132000000LE |     | 20   | 17   | 142132       | LE       | Licence Enforcement<br>Taxi Cab Driver | Priority        | B <input type="checkbox"/> Stalled |   |
|                    |     | Work   |      | In Date      | Status   | Group                                  | Row ID          | Source                             |   |
|                    |     |  |      | Jul 20, 2017 | Complete | RFS - By-Law Enforcen                  | 1518528         | Call Taken By                      |   |
|                    |     | Details of Problem / Notes to Crew   |      |              |          |  | Priority        |                                    | Night Inspection?   |
|                    |     | husband in wheelchair. didn't turn on meter. after we got in and he started. he said there is a 5 dollar extra charge for pulling out the ramp. he also said we could have also had the meter running instead. didn't tell us this. until after he had all ready put wheelchair in and tied it up. and we were on the way. |      |              |          |  | Parent ID       |                                    | Political Ward?   |
|                    |     |  |      |              |          |  |                 | Nature of Taxi Call?               | C <input checked="" type="checkbox"/> NO ADDRESS            |
|                    |     |  |      |              |          |  |                 | Taxi Company?                      | A <input checked="" type="checkbox"/> Windsor cab I believe |

A: Text Field Editor (Maximum 4000 characters)

Phoned complainant and confirmed details She paid \$15 he did not turn on meter. She did not get the number but said it was a light green, soft orange colour and it was for handicapped. He said it's an extra \$5 to pull the ramp out.

Process explained, will begin investigation asap.

Spell Check Rulers

Process 19060 Preparation

| Schedule | Start Date   | End Date     |
|----------|--------------|--------------|
| Actual   | Jul 20, 2017 | Jul 24, 2017 |

Assigned Elizabeth Culmone Status Closed

assigned to Elizabeth Culmone

| User          | Result           | Comment                         |
|---------------|------------------|---------------------------------|
| Elizabeth Cul | Preparation Comp | Phoned complainant and confirme |

Start Today End Today Checklist Delinquency

List View Related View Info Library Copy Print Re-Default GIS Email

Show no. of rows on tabs < Back Forward >





NO ADDRESS Ward NO ADDRESS [LE] Print Screen

Folder | Property (1) | People (2) | Info (21) | Fee/Charge | Process (2) | Document (3) | File | Comment | Attachment

| Folder #  | Ref | Gen  | Year | Seq          | Type     | Sub                                 |
|---|-----|------|------|--------------|----------|-------------------------------------|
| 20171421320000LE  |     | 20   | 17   | 142132       | LE       | Licence Enforcement Taxi Cab Driver |
|   |     | Work |      | In Date      | Status   | Group                               |
|   |     |      |      | Jul 20, 2017 | Complete | RFS - By-Law Enforcen               |
|   |     |      |      |              |          | 1518528                             |
|   |     |      |      |              |          | Priority                            |
|   |     |      |      |              |          | Parent ID                           |
| <b>Details of Problem / Notes to Crew</b><br>husband in wheelchair. didn't turn on meter. after we got in and he started. he said there is a 5 dollar extra charge for pulling out the ramp. he also said we could have also had the meter running instead. didn't tell us this. until after he had all ready put wheelchair in and tied it up. and we were on the way. |     |      |      |              |          |                                     |

| Additional Info      | Value   |
|----------------------|---|
| Priority             | B <input type="checkbox"/> Standard                         |
| Source               | P <input checked="" type="checkbox"/> Web Intake            |
| Call Taken By        | A <input checked="" type="checkbox"/> USER, CWI             |
| Night Inspection?    | B <input checked="" type="checkbox"/> No                    |
| Political Ward?      | C <input checked="" type="checkbox"/> NO ADDRESS            |
| Nature of Taxi Call? | C <input checked="" type="checkbox"/> Complaint             |
| Taxi Company?        | A <input checked="" type="checkbox"/> Windsor cab I believe |

| Process    | 19081             | Site Visit    |
|------------|-------------------|---------------|
| Start Date |                   | End Date      |
| Schedule   | Jul 28, 2017      |               |
| Actual     | Jul 24, 2017      | Jul 31, 2017  |
| Assigned   | Elizabeth Culmone | Status Closed |

A: Text Field Editor (Maximum 4000 characters)

Phoned cab driver and he became irritated and irrational screaming at the top of his lungs. Tried to settle him down but he was beyond control yelling and screaming that the complainant is a LIAR not true. I explained that if he fails to put the meter on again I have warned the complainant to not say a word and when they arrive at the destination in accordance with the law the ride will be free. He was livid and could not even breath properly screaming that he was going to throw the vehicle in the ditch. I advised the complaint will stay on his record and should the irrational behavior continue he will find himself in front of the WLC and could lose his licence and to breath. Manager Bill Teller and Officer Jenner witnessed the call and can confirm I remained calm and matter of fact.

Spell Check | Rulers

| User          | Result        | Comment                            |
|---------------|---------------|------------------------------------|
| Elizabeth Cul | Communication | will investigate asap              |
| Elizabeth Cul | Communication | Driver information received, and a |
| Elizabeth Cul | Communication | Phoned cab driver and he became    |
| Elizabeth Cul | Education     | Driver warned of consequences a    |

Start Today | End Today | Checklist | Delinquency

List View | Related View | Info Library | Copy | Print | Re-Default | GIS | Email

Show no. of rows on tabs | < Back | Forward >





NO ADDRESS WARD NO ADDRESS LEI Print Screen

Folder: Property (1) | People (2) | Info (21) | Fee/Charge | Process (2) | Document (3) | File | Comment | Attachment

|   |   |         |             |          |          |       |                       |       |         |                     |          |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |
|---|---|---------|-------------|----------|----------|-------|-----------------------|-------|---------|---------------------|----------|-----------------|--------|--|---------------|---|-------------------|--|--------------|--|--------------------|---|--------------|---|
| Folder #  | 2017142132 000 00 LE  | Rel     | 20          | Can Year | 17       | Seq   | 142132                | Type  | LE      | Licence Enforcement | Job      | Taxi Cab Driver |        |  |               |   |                   |  |              |  |                    |   |              |   |
| Work  | Work  | In Date | Jul 20 2017 | Status   | Complete | Group | FRS - By-Law Enforcem | RowID | 1518528 | Priority            | Priority |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |
| Details of Problem / Notes to Crew<br>Husband in wheelchair, didn't turn on meter, after we got in and he stated he said there is a 5 dollar extra charge for pulling out the ramp. He also said we could have also had the meter running raised, didn't let us fix, and after he had all ready put wheelchair in and had it up, and we were on the way.  |   |         |             |          |          |       |                       |       |         |                     |          |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |
| Additional Info<br><table border="1"> <tr> <td>Source</td> <td>P <input checked="" type="checkbox"/> Met/Make</td> </tr> <tr> <td>CALL taken by</td> <td>A <input checked="" type="checkbox"/> USER, DMV</td> </tr> <tr> <td>Night Inspection?</td> <td>B <input checked="" type="checkbox"/> No</td> </tr> <tr> <td>Police Ward?</td> <td>C <input checked="" type="checkbox"/> NO ADDRESS</td> </tr> <tr> <td>Nature of tax Cab?</td> <td>C <input checked="" type="checkbox"/> Complaint</td> </tr> <tr> <td>tax Company?</td> <td>A <input checked="" type="checkbox"/> Windsor cab I believe</td> </tr> </table> |   |         |             |          |          |       |                       |       |         |                     |          |                 | Source | P <input checked="" type="checkbox"/> Met/Make | CALL taken by | A <input checked="" type="checkbox"/> USER, DMV | Night Inspection? | B <input checked="" type="checkbox"/> No | Police Ward? | C <input checked="" type="checkbox"/> NO ADDRESS | Nature of tax Cab? | C <input checked="" type="checkbox"/> Complaint | tax Company? | A <input checked="" type="checkbox"/> Windsor cab I believe |
| Source  | P <input checked="" type="checkbox"/> Met/Make              |         |             |          |          |       |                       |       |         |                     |          |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |
| CALL taken by   | A <input checked="" type="checkbox"/> USER, DMV             |         |             |          |          |       |                       |       |         |                     |          |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |
| Night Inspection?   | B <input checked="" type="checkbox"/> No                    |         |             |          |          |       |                       |       |         |                     |          |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |
| Police Ward?  | C <input checked="" type="checkbox"/> NO ADDRESS            |         |             |          |          |       |                       |       |         |                     |          |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |
| Nature of tax Cab?  | C <input checked="" type="checkbox"/> Complaint             |         |             |          |          |       |                       |       |         |                     |          |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |
| tax Company?  | A <input checked="" type="checkbox"/> Windsor cab I believe |         |             |          |          |       |                       |       |         |                     |          |                 |        |  |               |   |                   |  |              |  |                    |   |              |   |

AT Text Field Editor (Maximum 4000 characters)

Driver warned of consequences and passenger advised not to pay if the meter is not on in the future.

Note and file at this time.

|                |                   |                                    |              |
|----------------|-------------------|------------------------------------|--------------|
| Process        | 3001              | Site Visit                         |              |
| Schedule       | Jul 20, 2017      | End Date                           |              |
| Actual         | Jul 24, 2017      | End Date                           | Jul 31, 2017 |
| Assigned       | Elizabeth Calmore | Status                             | Closed       |
| User           | Result            | Comment                            |              |
| Elizabeth Calm | Communication     | Will investigate asap              |              |
| Elizabeth Calm | Communication     | Driver information received, and a |              |
| Elizabeth Calm | Communication     | Proved cab driver and he became    |              |
| Elizabeth Calm | Education         | Driver warned of consequences &    |              |

List View  Related View  Show no. of rows on tabs

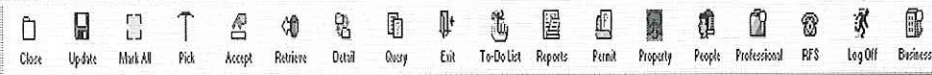
Info Library Copy Print Refresh GIS Email

Spell Check Rules

Start Today End Today Checklist Deficiency







298 WALKER ROAD Ward 5 (LE)

Print Screen

Folder | Property | People (3) | Info (21) | Fee/Charge | Process (2) | Document (3) | File | Comment (1) | Attachment

| Folder #   | Ref | Gen  | Year | Seq         | Type     | Sub                                 |
|--|-----|------|------|-------------|----------|-------------------------------------|
| 201718572100000LE  |     | 20   | 17   | 185721      | LE       | Licence Enforcement Taxi Cab Driver |
|  |     | Work |      | In Date     | Status   | Group                               |
|  |     |      |      | Nov 9, 2017 | Complete | RFS - By-Law Enforcen               |
|  |     |      |      |             |          | Row ID                              |
|  |     |      |      |             |          | 1545750                             |
| Details of Problem / Notes to Crew   |     |      |      |             |          | Priority                            |
| Took the taxi from Via rail, Windsor cab. Driver was verbally abusive and aggressive with the caller. Caller has contacted the police and the caller was blamed for making a mess in the cab when the cab driver was driving erratically. Cab fare was running during the argument and still wanted the caller |     |      |      |             |          | Parent ID                           |
| People*  |     |      |      |             |          |                                     |
| <input type="checkbox"/> Property <input type="checkbox"/> Find <input type="checkbox"/> Last <input type="checkbox"/> Clear <input type="checkbox"/> Folders on People <input type="checkbox"/> People  |     |      |      |             |          |                                     |
| <input type="checkbox"/> Encrypt <input type="checkbox"/> Org.    (519) 790-8465 e <input type="checkbox"/> Cellular   |     |      |      |             |          |                                     |
| MISBAHUL MISKABIR  |     |      |      |             |          |                                     |

| Additional Info       | Value  |
|-----------------------|--|
| Nature of Taxi Call?  | C <input checked="" type="checkbox"/> Complaint            |
| Taxi Company?         | A <input checked="" type="checkbox"/> Windsor Cab          |
| Taxi Number?          | A <input checked="" type="checkbox"/> 300                  |
| Time of Occurrence?   | A <input checked="" type="checkbox"/> 11:45 PM             |
| Date of Occurrence?   | D <input checked="" type="checkbox"/> 2017-11-08 00:00:00  |
| Location of Pick-Up?  | A <input checked="" type="checkbox"/> Via Rail, 298 Walker |
| Location of Drop-Off? | A <input checked="" type="checkbox"/>                      |

| Process    | 19001             | Site Visit     |
|------------|-------------------|----------------|
| Start Date |                   | End Date       |
| Schedule   | Nov 28, 2017      |                |
| Actual     | Nov 10, 2017      | Nov 21, 2017   |
| Assigned   | Elizabeth Culmone | Status: Closed |

**A: Text Field Editor (Maximum 4000 characters)**

Returns my call and left voice mail. Went through McDonald drive thru. She is a nurse and she recognized he was not in control of his emotions.

She would be willing to testify, she is a rational person. She felt afraid for her life. Doors were locked she couldn't get out of the cab. The only way she got away from this fellow was for her to be calm. The fact is the cab fare doubled due to his accessive time in being erratic.

She is prepared to testify. He was so aggressive and verbally abusive, he is dangerous. "There is seriously something mentally wrong with this man". She is a nurse and knows there is a problem. There is a choice to get help. AND when he doesn't get help then he is dangerous to society. No one is taking responsibility for their actions (referring to his behaviour). Which is part of the mental health symptom.

Process explained. Will investigate asap.

Spell Check    Bullets

| User          | Result           | Comment                            |
|---------------|------------------|------------------------------------|
| Elizabeth Cul | Communication    | See prep notes, awaiting t/u from  |
| Elizabeth Cul | Communication    | Returns my call and left voice mai |
| Elizabeth Cul | Communication    | Spoke with Manager, confirmed s    |
| Elizabeth Cul | Education Letter | Sent out Witness statement as sh   |

| Start Today | End Today | Checklist | Deficiency |
|-------------|-----------|-----------|------------|
|             |           |           |            |







# REQUEST FOR SERVICE

## CITY OF WINDSOR

Problem Type: **Licence Enforcement - Taxi Cab Driver**

Sequence #: **17 193948 LE**

**Details of Problem**

Caller got into the taxi, the driver put their baggage in. He informed the people that he is going to charge them \$20.00. She did not yet even inform him of where she was going. She said she takes a taxi often, and it only costs \$12.00. Taxi driver told her I do not like all of the snow you brought in, so I am charging you \$20.00. Caller said "I don't think so." Cab driver said "then get out of my taxi and take another one."

**Nature of Taxi Call?:** Complaint

**Taxi Company?:** Windsor Taxi

**Taxi Number?:** 300

**Time of Occurrence?:** 10:30 PM

**Date of Occurrence?:** 2017-12-24 00:00:00

**Location of Pick-Up?:** Via Rail Train Station

**Problem Location**

**NO ADDRESS**

**Property Owner  
Address**

**Roll #**

- - - -

**Zoning**

**Legal Description**

**This property was created for the 311 call centre.**

**Caller**

**First Name:** AUDREY

**Phone Number 1:** a \_\_\_\_\_

**Last Name:** WILSON

**Phone Number 2:** - - - e

**Address:**

**Call Received**

**Dec 27, 2017**

**By:** SMITH, JENNA

**311 Service Request #: 17-00058531**

**Task**

**Site Visit**

**Closed**

**Previously Assigned To:**

**Assigned To**

**Elizabeth Culmone**

**Date Assigned**

**Jan 18, 2018**

**Result**

**Comments**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Temporary Repair?** Yes or No

**Complainant Advised?** Yes or No

**Date:** \_\_\_\_\_ **Signed:** \_\_\_\_\_



NO ADDRESS Ward NO ADDRESS [LE] Print Screen

Folder | Property (1) | People (2) | Info (21) | Fee/Charge | Process (2) | Document (3) | File | Comment (3) | Attachment

| Folder #             | Ref | Con  | Year | Seq          | Type     | Sub                                    | Additional Info | Value                                       |  |
|----------------------|-----|--|------|--------------|----------|--|-----------------|---|--|
| 2017193948 000 00 LE |     | 20   | 17   | 193948       | LE       | Licence Enforcement<br>Taxi Cab Driver | Priority        | B <input type="checkbox"/> Standard         |  |
|                      |     | Work   |      | In Date      | Status   | Group                                  | Row ID          | Source                                      |  |
|                      |     |  |      | Dec 27, 2017 | Complete | RFS - By-Law Enforcen                  | 1555281         | P <input checked="" type="checkbox"/> Phone |  |
|                      |     | Details of Problem / Notes to Crew   |      |              |          |  | Priority        | Call Taken By                               | A <input checked="" type="checkbox"/> SMITH, JENNA |
|                      |     | Cater got into the taxi, the driver put their baggage in. He informed the people that he is going to charge them \$20.00. She did not yet even inform him of where she was going. She said she takes a taxi often, and it only costs \$12.00. Taxi driver told her I do not like all of the snow you brought in, so I am |      |              |          |  | Parent ID       | Night Inspection?                           | B <input type="checkbox"/>                         |
|                      |     |  |      |              |          |  |                 | Political Ward?                             | C <input checked="" type="checkbox"/> NO ADDRESS   |
|                      |     |  |      |              |          |  |                 | Nature of Taxi Call?                        | C <input checked="" type="checkbox"/> Complaint    |
|                      |     |  |      |              |          |  |                 | Taxi Company?                               | A <input checked="" type="checkbox"/> Windsor Taxi |

A: Text Field Editor (Maximum 4000 characters)

Called and confirmed details, normally she wouldn't complain but she doesn't want him to treat others like this and would be willing to testify. Her son was with her and can testify as well.

Spell Check | Rulers

| Process                       | 19090                             | Preparation                        |
|-------------------------------|-----------------------------------|------------------------------------|
| Start Date                    | End Date                          |                                    |
| Schedule                      | Jan 02, 2018                      |                                    |
| Actual                        | Dec 27, 2017                      | Jan 02, 2018                       |
| Assigned                      | Elizabeth Culmone - Status Closed |                                    |
| assigned to Elizabeth Culmone |                                   |                                    |
| User                          | Result                            | Comment                            |
| Elizabeth Cul                 | Preparation Comp                  | Called and confirmed details, norm |

Start Today | End Today | Checklist | Delinquency

List View | Related View | Info Library | Copy | Print | Re-Default | GIS | Email

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NO ADDRESS Ward NO ADDRESS [LE] Print Screen

Folder | Property (1) | People (2) | Info (21) | Fee/Charge | Process (2) | Document (3) | File | Comment (3) | Attachment

| Folder #             | Ref | Gen  | Year | Seq          | Type     | Sub                                    | Additional Info      | Value  |
|----------------------|-----|------|------|--------------|----------|--|----------------------|--|
| 2017193948 000 00 LE |     | 20   | 17   | 193948       | LE       | Licence Enforcement<br>Taxi Cab Driver | Ready                | <input type="checkbox"/> Standard                |
|                      |     | Work |      | In Date      | Status   | Group                                  | Source               | <input checked="" type="checkbox"/> Phone        |
|                      |     |      |      | Dec 27, 2017 | Complete | RFS - By-Law Enforcen                  | Call Taken By        | <input checked="" type="checkbox"/> SMITH, JENNA |
|                      |     |      |      |              |          |  | Night Inspection?    | <input type="checkbox"/>                         |
|                      |     |      |      |              |          |  | Political Ward?      | <input checked="" type="checkbox"/> NO ADDRESS   |
|                      |     |      |      |              |          |  | Nature of Taxi Call? | <input checked="" type="checkbox"/> Complaint    |
|                      |     |      |      |              |          |  | Taxi Company?        | <input checked="" type="checkbox"/> Windsor Taxi |

Details of Problem / Notes to Crew  
Priority  
Parent ID

Caller got into the taxi, the driver put their baggage in. He informed the people that he is going to charge them \$20.00. She did not yet even inform him of where she was going. She said she takes a taxi often, and it only costs \$12.00. Taxi driver told her I do not like all of the snow you brought in, so I am

Process 19081 Site Visit

|          | Start Date        | End Date       |
|----------|-------------------|----------------|
| Schedule | Jan 18, 2018      |                |
| Actual   | Jan 02, 2018      | Jan 19, 2018   |
| Assigned | Elizabeth Culmone | Status: Closed |

A: Text Field Editor (Maximum 4000 characters)

Phoned driver, no answer, no voicemail.

Attached complaint to taxi driver folder.

Sent registered letter, see comment tab for details Also see complaint 17-185721 as this is an active complaint already under investigation as well.

Spell Check | Rulers

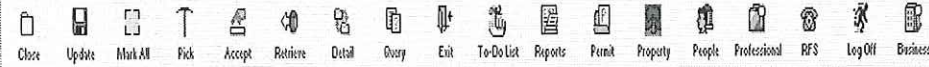
| Order | Result        | Comment                           |
|-------|---------------|-----------------------------------|
| 1     | Communication | Phoned driver, no answer, no voic |
| 2     | Communication | Searched Canadapost.ca tracking   |
| 3     | Communication | Phoned complainant and she con    |
| 4     | Communication | Meeting held Tuesday at 3:50 pm   |

Start Today | End Today | Checklist | Delinquency

List View | Related View | Info Library | Copy | Print | Re-Default | GIS | Email

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NO ADDRESS Ward NO ADDRESS [LE] Print Screen

Folder | Property (1) | People (2) | Info (21) | Fee/Charge | Process (2) | Document (3) | File | Comment (3) | Attachment

| Folder #  | Ref | Gen  | Year | Seq          | Type     | Sub                                    | Additional Info | Value  |
|---|-----|------|------|--------------|----------|--|-----------------|--|
| 20171939480000LE  |     | 20   | 17   | 193948       | LE       | Licence Enforcement<br>Taxi Cab Driver | Priority        | <input type="checkbox"/> Standard                |
|   |     | Work |      | In Date      | Status   | Group                                  | Row ID          | Source   |
|   |     |      |      | Dec 27, 2017 | Complete | RFS - By-Law Enforcen                  | 1555281         | <input checked="" type="checkbox"/> Phone        |
| Details of Problem / Notes to Crew  |     |      |      |              |          |  | Priority        | Call Taken By                                    |
| Caller got into the taxi, the driver put their baggage in. He informed the people that he is going to charge them \$20.00. She did not yet even inform him of where she was going. She said she takes a taxi often, and it only costs \$12.00. Taxi driver told her I do not like all of the snow you brought in, so I am |     |      |      |              |          |  |                 | <input checked="" type="checkbox"/> SMITH, JENNA |
|   |     |      |      |              |          |  | Parent ID       | Night Inspection?                                |
|   |     |      |      |              |          |  |                 | <input type="checkbox"/>                         |
|   |     |      |      |              |          |  |                 | Political Ward?                                  |
|   |     |      |      |              |          |  |                 | <input checked="" type="checkbox"/> NO ADDRESS   |
|   |     |      |      |              |          |  |                 | Nature of Taxi Call?                             |
|   |     |      |      |              |          |  |                 | <input checked="" type="checkbox"/> Complaint    |
|   |     |      |      |              |          |  |                 | Taxi Company?                                    |
|   |     |      |      |              |          |  |                 | <input checked="" type="checkbox"/> Windsor Taxi |

**A: Text Field Editor (Maximum 4000 characters)**

Searched Canadapost.ca tracking number RN0545911337CA and confirmed registered mail was signed for on January 10th @ 5:51 pm by Misbuhal Kabir.

printed out confirmation of deliver, and copy of signature. Details of letter state he is to contact myself within 48 hours of receipt of the letter.

Driver phones very upset. Attempted to advise he needs to come into office for interview. Altercation ensued, on speaker phone so it was witnessed by Officer Flacks and Manager Bill Teller. Appointment made for Friday at 3:30 pm

Spell Check Rulers

Process 19081 Site Visit

| Schedule     | Start Date   | End Date     |
|--------------|--------------|--------------|
| Jan 18, 2018 |              |              |
| Actual       | Jan 02, 2018 | Jan 19, 2018 |

Assigned Elizabeth Culmone Status Closed

| er     | Result        | Comment                          |
|--------|---------------|----------------------------------|
| th Cul | Communication | Phoned driver, no answer, no voi |
| th Cul | Communication | Searched Canadapost.ca trackin   |
| th Cul | Communication | Phoned complainant and she con   |
| th Cul | Communication | Meeting held Tuesday at 3:50 pm  |

Stat Today End Today Checklist Deficiency

List View 
  Related View 
 Info Library Copy Print Re-Default GIS Email

Show no. of rows on tabs 
 < Back Forward >



NO ADDRESS Ward NO ADDRESS [LE] Print Screen

Folder | Property (1) | People (2) | Info (21) | Fee/Charge | Process (2) | Document (3) | File | Comment (3) | Attachment

| Folder #  | Ref    | Gen  | Year         | Seq      | Type                  | Sub             |
|---|--------|------|--------------|----------|-----------------------|-----------------|
| 2017  | 193948 | 000  | 00           | LE       | Licence Enforcement   | Taxi Cab Driver |
|   |        | Work | In Date      | Status   | Group                 | Row ID          |
|   |        |      | Dec 27, 2017 | Complete | RFS - By-Law Enforcen | 1555281         |
| Details of Problem / Notes to Crew  |        |      |              |          |                       | Priority        |
| Caller got into the taxi, the driver put their baggage in. He informed the people that he is going to charge them \$20.00. She did not yet even inform him of where she was going. She said she takes a taxi often, and it only costs \$12.00. Taxi driver told her I do not like all of the snow you brought in, so I am |        |      |              |          |                       | Parent ID       |

| Additional Info      | Value  |
|----------------------|--|
| Priority             | B <input type="checkbox"/> Standard                |
| Source               | P <input checked="" type="checkbox"/> Phone        |
| Call Taken By        | A <input checked="" type="checkbox"/> SMITH, JENNA |
| Night Inspection?    | B <input type="checkbox"/>                         |
| Political Ward?      | C <input checked="" type="checkbox"/> NO ADDRESS   |
| Nature of Taxi Call? | C <input checked="" type="checkbox"/> Complaint    |
| Taxi Company?        | A <input checked="" type="checkbox"/> Windsor Taxi |

| Process    | 19081             | Site Visit     |
|------------|-------------------|----------------|
| Start Date |                   | End Date       |
| Schedule   | Jan 18, 2018      |                |
| Actual     | Jan 02, 2018      | Jan 19, 2018   |
| Assigned   | Elizabeth Culmone | Status: Closed |

A: Text Field Editor (Maximum 4000 characters)

Meeting held Tuesday at 3:50 pm taped interview downloaded to my computer desktop.

Complainants confirm the will provide statements.  
 Preliminary Progressive Infraction report completed and sent to Manager for information. See comments (2) for details of report

Spell Check    Rules

| Per           | Result        | Comment                           |
|---------------|---------------|-----------------------------------|
| Elizabeth Cul | Communication | Phoned driver, no answer, no voic |
| Elizabeth Cul | Communication | Searched Canadapost.ca tracking   |
| Elizabeth Cul | Communication | Phoned complainant and she con    |
| Elizabeth Cul | Communication | Meeting held Tuesday at 3:50 pm   |

Start Today    End Today    Checklist    Deficiency

List View    Related View    Info Library    Copy    Print    Re-Default    GIS    Email

Show no. of rows on tabs    < Back    Forward >







My husband and I arrived from out of town at the via rail station in Windsor, Ontario on July 11, 2017. The address of the via rail station is: 298 Walker Rd, Windsor, ON N8Y 2M9.

My husband is in a power wheelchair so we needed an accessible cab.

We wanted to go to the casino the address is: 377 Riverside Dr E, Windsor, ON N9A 7H7.

It was my husband and myself. I am not in a wheelchair. Plus we had one bag with us that was on wheels since we were coming in from out of town.

We were deciding on how to get to the casino from the train station when we saw an accessible cab.

The cab was a Windsor cab the number is 300.

So Windsor cab 300.

The man said there was a 5.00 dollar fee that he said was extra for pulling out the ramp for the wheelchair. I thought this wasn't right so I asked him why there was a 5.00 dollar fee and he said that the city of Windsor said that he could do this and that it was okay for him to do this.

The time was 4:40 pm July 11, 2017

It was around 4:40 pm by now. It was so hot and we were tired from our long train ride so we agreed and got in.

He then asked where we were going so we told him the casino

He asked me how much I thought it would be to go to the casino I told him it would be ten dollars and then he said ok but he had to add the 5.00 dollars to the ride because of the ramp thing.

We agreed to pay 15.00 dollars for the ride.

He was grumbling the whole time he was strapping my husband down.

He took off and he didn't turn on the meter. Which I later learned that if the meter wasn't running that I should have had the ride for free.

All he did on the ride was complain, complain, and complain. He complained about handi transit saying how awful there were, about cab companies in general.

He also said in this ride that we could have chosen to run the meter while he was tying my husband up because of the wheelchair instead of the 5.00 dollar fee.

Also on the ride he accused us of reporting him before which we hadn't reported him before. The reason I reported him this time was because I didn't think it was right for him to charge extra money just because my husband was in a wheelchair. Other cities like Toronto and Mississauga don't charge extra for the fact that you are in a wheelchair so I didn't think it was fair that Windsor or this cab driver did. That just didn't seem fair. These are the reasons I decided to write to the city of Windsor by enforcement office. I don't think this gentleman should be driving an accessible cab for the city of Windsor. He takes advantage of people, and takes advantage of people who are in wheelchairs. Something needs to be done about this. What he is doing isn't right and he should have some consequence for his actions.

Thanks.

Today's date is:

January 12, 2018

10:35 am.

My name is Amy Osborne

My husband is Joshua Osborne.

He is the one in the power wheelchair.

Our address is:

Home phone number is

Amy Osborne

*amy*

*Osborne*





CITY OF WINDSOR

STATEMENT

CONTINUATION REPORT

PAGE(S): OF

FILE #: RFS 2017-185721

Location Statement recorded:

Date of Statement:

Victim:

Family name: Roberts

Given name(s): Kathleen Rachel

Sex:

Witness:

Date of birth:

Contact number:

Address:

City: Windsor

Province: ON

Recording Officer:

Department: Enforcement Department

Employee #

On Nov 9, 2017 Taxi taken from Va Rail to Home Address  
 Last Train 11:45 -  
 Driver driving fast and did not take route requested to stay on Wyandotte E. to check shippers Drug Mart & McDonalds.  
 - Driver went to Metro 1st, then back parked to McDonalds. I was aware fair running during Drive through - OK  
 - Driver then took very sharp turn fast - All food & Bag flew to front (Back) of Van - Ice cream spilled.  
 - I had to hang onto seat.  
 - Told Driver about ~~hazard~~ occurred. Driver began to yell and said I had to clean up van, I remained in middle of street - Wyandotte East while arguing - Cab fair running - at this time.  
 - When questioned fair increasing while arguing Driver became verbally aggressive & argued all the way to turning residence - Driving erratically.  
 - Driver ~~was~~ locked me in taxi when I would not pay full amount after fee increased while Driver yelling at me.  
 - He called police  
 - I gave him \$20.00 - He blamed me for Van door being locked.

NOTE: I DID NOT FEEL SAFE. I had to remain calm in order to get home - I was really shaken by this experience and talked to Police myself.  
 Any kind of ABUSE - Verbal, Physical etc. is unacceptable.

*Kathleen Roberts*  
 Kathleen Roberts

Witness Signature:

Date signed:

Time:

Recording Officer's Signature:

Date completed:

Witness Name (print):

Witness Signature:

Jan 24 2018

To Whom It May Concern,

Appendix "G"

From

My Son and I were traveling On December 24<sup>th</sup>  
to Windsor to Windsor 2014

We got off the train around 10:15 PM  
Went to get taxi. The driver call

you can come here. So we went over  
and got in after we got in told we

night I was snowing. After we got in taxi  
told the driver snow Windsor

300. I am going to charge here  
He said I said why here

400 <sup>3</sup>/<sub>20.00</sub> after so I know I was  
taken taxi' time so I said

\$22 to \$4.00 depending on time I don't like  
\$20,00. My comment was My Son and

Why the snow you brought in taxi  
all the said I am not paying  
I 'both said well get out of my

and he said well ok and  
NOW. so we got out and  
at taxi last comment was Welcome to

my son's ~~at~~ last comment was Welcome to  
Canada at snows here.  
Avalary 25 Dec

Windsor

Jan 24 2018





**Office of the City Clerk**  
Policy, Gaming, Licensing & By-law Enforcement  
Valerie Critchley, City Clerk & Licence Commissioner

January 4, 2018

**REGISTERED MAIL**

RFS 17-185721

Mr. Misbuhul Mishu Kabir  
609 St. Joseph Street  
Windsor, ON N9C 3H3

Dear Mr. Kabir;

This office has received two complaints regarding your recent service as a Taxicab Driver. In accordance with policy and procedure, I have attempted to contact you on several occasions to request a meeting with you to discuss these matters. Unfortunately we have been unable to reach you and voicemail isn't available.

Therefore, you are requested to contact me within 48 hours of receiving this letter to arrange a meeting to discuss these allegations. Please contact me forthwith at the number listed below to arrange an appointment.

Sincerely,

*Elizabeth Culmone*, CMM

By-law Enforcement Officer  
Policy, Gaming, Licensing, & By-Law Enforcement  
519-255-6100 x6930  
EC/

# ITEM NO. 7(b)

**WINDSOR LICENSING COMMISSION**

**February 28, 2018**

## APPLICANT/LICENSEE:

Ms. Sara Amrou  
Windsor Cruze Limousines Ltd.  
4850 North Service Road East  
Windsor, ON N8T 3P3

## LICENCE CATEGORY:

Livery Vehicle  
Class B – Limousine  
  
Licence # 18 111221  
  
Folder #ACLT/13071

## HEARING PARTICULARS:

Approve application with conditions – Livery Vehicles, Class B

## APPENDED MATERIALS

- Copy of Application, being Appendix “A”
- Copy of Business Ownership Declaration, being Appendix “B”
- Copy of market study, being Appendix “C”
- Copy of rate schedule, being Appendix “D”
- Copy of photos of the proposed livery vehicle, being Appendix “E”
- AMANDA “screen shot” showing the number of licensed Class ‘B’ Livery Vehicles, being Appendix “F”

## LICENCE COMMISSIONER’S COMMENTS

A new application for a Class “B” Livery Vehicle licence was submitted on February 2, 2018 by Ms. Sara Amrou of Windsor Cruze Limousines Ltd., 4850 North Service Road East, Windsor. The Licensing Division has no past records for this business. Currently there are 3 Class “B” Livery Vehicle licensed in the City of Windsor.

## REGULATORY AUTHORITY

The pertinent sections of Schedule 3 to By-law 137-2007 relating to this application state:

“2.1 The following limit on the number of licences shall be established and reviewed by the Licensing Commission from time to time:

|     |                                |           |
|-----|--------------------------------|-----------|
| (a) | Class B - Limousine            | 25 units  |
| (b) | Class C - Executive            | 15 units  |
| (c) | Class D - Van                  | 30 units  |
| (d) | Class E - Pedicab              | 10 units  |
| (e) | Class F – Horse Drawn Carriage | 12 units” |

“4.1 Applicants for livery plate holder licenses in the first instance shall provide to the



- (a) type and number of vehicles to be operated;
- (b) details of the nature of the operation;
- (c) market studies or other information to justify the need for the service within the current marketplace, including details of any specific contracts for the service;
- (d) an assessment of the impact of the proposed service on existing "for hire" transportation services in the municipality; and,
- (e) rate structure proposed for the service for comparison with existing, competing services."

"4.2 In addition to the requirements in 4.1, as may be applicable, no livery vehicle plate and associated livery plate holder licence shall be issued under this By-law until the following requirements have been met:

- (b) The applicant shall file with the Licence Commissioner evidence of ownership of such livery vehicle and proof that the livery vehicle to be licensed under this By-law has a valid vehicle permit issued under the Highway Traffic Act and is either registered in the name of the applicant or leased to the applicant;
- (e) the applicant shall file with the Licence Commissioner a safety standards certificate issued within 30 days of the date of the applicant's application;"

"9.1 Every applicant for a livery vehicle plate holder licence shall file with the Licence Commissioner either a copy of the insurance policy or a certificate of insurance in respect of the livery vehicle which insurance shall meet the following requirements:

- (a) issuance by an insurer duly authorized to issue insurance within the Province of Ontario;
- (b) for each livery vehicle, liability coverage is in the amount of not less than THREE MILLION DOLLARS (\$3,000,000.00) for personal injury or property damage arising out of any one accident or occurrence;
- (c) it shall not be cancelled by the insurer until after fifteen (15) days written notice of such cancellation is given to the Licence Commissioner; and,
- (d) the owner of the livery vehicle shall be named as the insured and all insured livery vehicles shall be listed and described."

10.8 All Class B, and C livery vehicles shall not exceed twelve (12) model years in age.  
**(Amended by By-law 130-2011, dated July 4, 2011)**

## **BACKGROUND**

The following is an itemized list of documents submitted on February 2, 2018 on behalf of Windsor Cruze Limousines Ltd.:

- An application for a Class "B" Livery Vehicle, copy attached as Appendix "A".
- Copy of market study, copy attached as Appendix "C"
- Copy of rate schedule, copy attached as Appendix "D"
- Copy of photos of the proposed livery vehicle, copy attached as Appendix "E"

## SUMMARY

Currently there are 3 Class "B" Livery Vehicles licensed in the City of Windsor. Therefore, we are within the 25 vehicle limit contained in By-Law 137-2007.

Ms. Amrou has purchased the vehicle that the licence is being requesting for, being a 2007 Lincoln Executive Town Car limousine (V.I.N. 1L1FM88W07Y621530). The applicant has been made aware that should her application be approved, she must satisfy all requirements detailed in Schedule 3 to By-Law 137-2007 for the vehicle.

As noted in the regulation section, the Licensing Commission must review all new applications. The applicant has agreed to comply with all the requirements listed in Schedule 3 of Public Vehicle Licensing By-Law 137-2007 to the satisfaction of the Licence Commissioner. Therefore, it is being recommended for approval.

## RECOMMENDATION:

THAT the livery vehicle plate holder application, submitted by Ms. Sara Amrou o/a Windsor Cruze Limousines Ltd., 4850 North Service Road, Windsor, to operate one (1) Class "B" – Livery Vehicles, namely a 2007 Lincoln Executive Towncar limousine (V.I.N. 1L1FM88W07Y621530), **BE APPROVED** with the following conditions:

- Ms. Amrou be given sixty (60) days from the date of this decision to submit proof of valid a Safety Standards certificates and insurance, satisfactory to Sections 4.2 and 9.1 of Schedule 3 to By-Law 137-2007,
- The vehicle must submit to and pass an inspection by the By-Law Enforcement Unit.

## DISPOSITION:





**OFFICE OF THE CITY CLERK**  
**Policy, Gaming & Licensing**  
 350 City Hall Square West - Room 203  
 Windsor, ON N9A 6S1  
 Ph: 519-255-6200, Option 1 Fax: 519-255-6868  
 www.citywindsor.ca

Appendix "A"

**LIVERY PLATEHOLDER APPLICATION**

(2 PAGES)

OFFICE USE ONLY

LICENCE # 90111221  
111223/111224

**APPLICANT NAME AND ADDRESS**

|                 |                   |                |              |
|-----------------|-------------------|----------------|--------------|
| APPLICANT NAME: | <u>Sara Amrou</u> | DATE OF BIRTH: | (MM/DD/YYYY) |
| STREET ADDRESS: |                   | HOME PHONE:    |              |
| CITY, PROVINCE: |                   | CELL PHONE:    |              |
|                 |                   | POSTAL CODE:   |              |

**BUSINESS NAME AND ADDRESS**

|                                     |                                      |   |
|-------------------------------------|--------------------------------------|---|
| NAME UNDER WHICH BUSINESS OPERATES: | <u>WINDSOR CRUZE LIMOUSINES LTD.</u> | PLEASE INDICATE WITH A CHECK MARK: (✓)  |
|                                     |                                      | Corporation <input checked="" type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Partnership <input type="checkbox"/> |
| STREET ADDRESS:                     | <u>4850 North Service Rd E.</u>      | BUS. PHONE:   |
| CITY, PROVINCE:                     | <u>WINDSOR, ON</u>                   | FAX NUMBER:   |
|                                     |                                      | POSTAL CODE:  |

**MAILING ADDRESS FOR BUSINESS, IF DIFFERENT THAN ABOVE**

|                 |  |                 |  |
|-----------------|--|-----------------|--|
| STREET ADDRESS: |  | CITY, PROVINCE: |  |
|                 |  | POSTAL CODE:    |  |

**CLASS OF VEHICAL (PLEASE CHECK ALL THAT APPLY ✓)**

|   |   |  |
|---|---|--|
| <input checked="" type="checkbox"/> LIMOUSINE (CLASS A) | <input type="checkbox"/> EXECUTIVE (CLASS C)            | <input type="checkbox"/> PEDICAB (CLASS E) |
| <input type="checkbox"/> VAN (CLASS D)                  | <input type="checkbox"/> HORSE DRAWN CARRIAGE (CLASS F) |  |

**LICENCE FEES**

|                |                      |                    |
|----------------|----------------------|--------------------|
| LIVERY VEHICLE | MOTORIZED - \$180.00 | MUSCULAR - \$70.00 |
|                | NUMBER OF PLATES     | NUMBER OF PLATES   |

HAVE YOU EVER HAD ANY PREVIOUS MUNICIPAL LICENCE(S)?  
 YES  NO  IF YES: What type? \_\_\_\_\_  
 What year? \_\_\_\_\_

HAVE YOU EVER BEEN CONVICTED OF ANY CRIMINAL OR INDICTABLE OFFENCE IN CANADA OR ABROAD?  
 YES  NO  IF YES: Year? \_\_\_\_\_  
 Location? FEB - 2 2018

**RECEIVED**

**PLEASE ENCLOSE THE FOLLOWING DOCUMENTS WITH THIS APPLICATION**

|   |  |
|---|--|
| <input type="checkbox"/> Safety Standards Certificate | <input checked="" type="checkbox"/> Vehicle Ownership  |
| <input type="checkbox"/> Insurance Policy             | <input type="checkbox"/> Market Study  |
| <input checked="" type="checkbox"/> Photo Of Vehicle  | <input checked="" type="checkbox"/> Certificate of Incorporation, if applicable  |
| <input type="checkbox"/> Rate Schedule                | <input type="checkbox"/> Master Business Licence, if applicable  |
| Proof of Work Status                                  | (2) pieces of government-issued identification including one photo I.D. as well as one I.D. demonstrating proof of status in Canada (e.g. birth certificate, Canadian passport, Canadian citizenship card, permanent resident card, work permit, etc.) |
| Valid Photo Identification                            |  |

**LIVERY VEHICLE INFORMATION**

| CITY PLATE | YEAR OF MANUFACTURE | MAKE/ MODEL CLASS OF VEHICLE     | PROVINCIAL PLATE NO. | SERIAL NO.               |
|------------|---------------------|----------------------------------|----------------------|--------------------------|
|            | <u>2007</u>         | <u>Lincoln Executive Towncar</u> | <u>ON</u>            | <u>1L1FM88W074621530</u> |
|            | <u>2005</u>         | <u>Ford Excursion</u>            | <u>ON</u>            | <u>1FINU40S65ED46947</u> |
|            | <u>2005</u>         | <u>HUMMER H2</u>                 | <u>ON</u>            | <u>5EREN23U751133193</u> |

**PARTICULARS OF INSURANCE**

|                     |  |                 |  |
|---------------------|--|-----------------|--|
| Insurance Liability |  | Expiry Date     |  |
| Insurance Company   |  | Insurance Agent |  |

**NOTICE WITH RESPECT TO COLLECTION OF PERSONAL INFORMATION**

I also acknowledge that the information requested on this form and any appendices attached are collected under the authority of the Municipal Act, City of Windsor Act, and City of Windsor Licensing By-law 137-2007. This information is required in order to process, issue, monitor, regulate and investigate the various licenses issued by the Office of the City Clerk, Policy, Gaming & Licensing Division. The name and business address of the licensee is public information. Any other personal information collected will only be used for investigative purposes. Questions regarding this collection can be made to the Supervisor of Licensing, 350 City Hall Square W. Room 203, Windsor, ON N9A 6S1, 519-255-6200.

02/02/2018  
 DATE (MM/DD/YYYY)

Sara Amrou CEO  
 SIGNATURE OF APPLICANT & TITLE



OFFICE OF THE CITY CLERK  
 Policy, Gaming & Licensing  
 350 City Hall Square West - Room 203  
 Windsor, ON N9A 6S1  
 Ph: 519-255-6200, Option 1 Fax: 519-255-6868  
 www.citywindsor.ca

**LIVERY PLATEHOLDER APPLICATION**

**PAGE 2**

PLEASE RETURN THIS APPLICATION WITH YOUR PAYMENT TO THE OFFICE OF THE CITY CLERK/POLICY, GAMING & LICENSING DIVISION AT 350 CITY HALL SQUARE WEST, ROOM 203, WINDSOR, ON N9A 6S1. THE LICENCE RENEWAL DEADLINE IS AUGUST 31<sup>ST</sup> ANNUALLY. A 50% LATE PENALTY IS ADDED TO THE BUSINESS LICENCE FEE ON SEPTEMBER 1<sup>ST</sup>. THE APPLICANT COULD FACE FURTHER PENALTIES/FINES FOR OPERATING WITHOUT A VALID BUSINESS LICENCE.

I, SARA AMROU ACKNOWLEDGE THAT I SHALL NOT COMMENCE OPERATION OF THE LIVERY VEHICLE UNTIL THE FORMAL LICENCE IS ISSUED TO ME.

I HEREBY UNDERTAKE TO NOTIFY THE LICENCE COMMISSIONER TEN DAYS PRIOR TO CANCELLATION OF SAID INSURANCE OR ANY PART THEREOF, OR TRANSFER TO ANY OTHER COMPANY OF SUCH INSURANCE.

**\*\*IT IS THE APPLICANT'S RESPONSIBILITY TO ENSURE THAT ANY AND ALL ADDITIONAL PROVINCIAL OPERATING LICENSES, AS REQUIRED BY THE MINISTRY OF TRANSPORTATION, ARE OBTAINED AND MAINTAINED.\*\***

**RECEIVED**

FEB - 2 2018

POLICY GAMING & LICENSING

**NOTICE WITH RESPECT TO COLLECTION OF PERSONAL INFORMATION**

I also acknowledge that the information requested on this form and any appendices attached are collected under the authority of the Municipal Act, City of Windsor Act, and City of Windsor Licensing By-law 137-2007. This information is required in order to process, issue, monitor, regulate and investigate the various licenses issued by the Office of the City Clerk, Policy, Gaming & Licensing Division. The name and business address of the licensee is public information. Any other personal information collected will only be used for investigative purposes. Questions regarding this collection can be made to the Supervisor of Licensing, 350 City Hall Square W. Room 203, Windsor, ON N9A 6S1, 519-255-6200.

02/02/2018

DATE (MM/DD/YYYY)

*Sara Amrou CEO*  
 SIGNATURE OF APPLICANT & TITLE





**OFFICE OF THE CITY CLERK**  
**Policy, Gaming & Licensing**  
 350 City Hall Square West - Room 203  
 Windsor, ON N9A 6S1  
 Ph: 519-255-6200, Option 1 Fax: 519-255-6868  
 www.citywindsor.ca

**BUSINESS OWNERSHIP DECLARATION**

> If your business is a CORPORATION:

I, SARA AMROU, of the Municipality of \_\_\_\_\_, Province of Ontario,  
 (Your Name) (Where You Reside)  
 being the CEO of WINDSOR CRUIZE LIMOUSINES LTD. herein after referred to as the  
 (Title) (Corporation Name and/or Number)  
 "Corporation", in the matter of Licensing Application for LIVERY CLASS A hereby declare:  
 (Licence Type)  
 That the Corporation shall carry on business as WINDSOR CRUIZE LIMOUSINES LTD. at  
4850 North Service Rd E during the currency of the licence, if granted.  
 (Trade Name) (Business Address)

I hereby declare I am an authorized signing officer with, and therefore have authority to bind, the Corporation and that all information included in this form is complete and accurate.

SARA AMROU SARA AMROU 02/02/2018  
 Signature Print Name Date (MM/DD/YYYY)

> If your business is a SOLE PROPRIETORSHIP:

I, \_\_\_\_\_, of the Municipality of \_\_\_\_\_, Province of Ontario,  
 (Your Name) (Where You Reside)  
 being the Owner of \_\_\_\_\_ herein after referred to as the "Business", in the matter  
 (Business Name)  
 of Licensing Application for \_\_\_\_\_ hereby declare:  
 (Licence Type)  
 That the Business shall carry on/operate as \_\_\_\_\_ at  
 (Trade Name)  
 \_\_\_\_\_ during the currency of the licence, if granted.  
 (Business Address)

I hereby declare that all information included in this form is complete and accurate.

\_\_\_\_\_  
 Signature Print Name Date (MM/DD/YYYY)

**RECEIVED**

> If your business is a PARTNERSHIP:

I, \_\_\_\_\_, of the City of \_\_\_\_\_, Province of Ontario,  
 (Your Name) (Where You Reside)  
 being the Owner of \_\_\_\_\_ herein after referred to as the "Partnership"  
 (Business Name)  
 of Licensing Application for \_\_\_\_\_ hereby declare:  
 (Licence Type)  
 That the Partnership shall carry on business as \_\_\_\_\_ at  
 (Trade Name)  
 \_\_\_\_\_ during the currency of the licence, if granted.  
 (Business Address)

I hereby declare that I am authorized to sign on behalf of the Partnership and that all information included in this form is complete and accurate.

\_\_\_\_\_  
 Signature Print Name Date (MM/DD/YYYY)



---

4850 North Service Rd E, Windsor On, N8T 3P3 (519) 300 - 5253

### **Application for Limousine License**

As per section 4 of the By-Law the following information is provided:

**A) Current Fleet**

3 limousines

2007 Lincoln town car – 8 passenger Vin# 1L1FM88W07Y621530

2005 Ford Excursion (Ultra stretch) – 12 passenger Vin# 1F1NU40S65ED45947

2005 Hummer H2 (Ultra stretch) – 20 passenger Vin# 5GRGN23U75H133193

B) My business consists of transporting people to and from any points of interests within Windsor/Essex County. The nature of the business will be to provide a luxury vehicle experience for our customers attending special occasion events such, as weddings/proms/formals and social gatherings.

C) Currently Windsor/Essex county has only 3 main limousine companies and their vehicle selection is limited in variety. Therefore, customers are forced to explore alternatives outside of Windsor/Essex County which includes Detroit and Toronto in order to obtain variety of options not offered by the competitor. Windsor Cruze limousine will be offering the following distinct vehicles; a Hummer H2 ultra-stretch, and Ford excursion ultra-stretch. This will prevent residents of Windsor/Essex county from having to outsource to other limousine companies for their needs.

Secondly, the population in Windsor and Essex county has grown since the last 2016 census. The metropolitan area of Windsor/ Essex county has a population of 329, 144; 66% of the population is between the age of 15-64. Meaning that 217,235 people fall into the range of possibly requiring a limousine for any of their special events.

**RECEIVED**

FEB - 2 2018

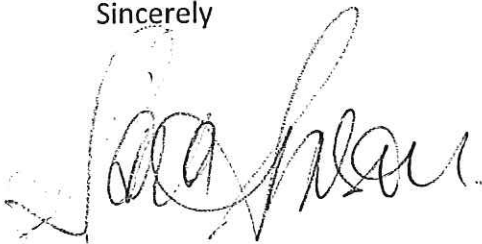
POLICY GAMING & LICENSING



- D) My competitors and I can all manage the demand and needs without affecting each other's businesses. The main reason is due to the fact that we each offer a different variety of vehicles. There are currently 16 Limousines available amongst all 3 main Limousine companies, which include Butterfield Limousines, Limos by Mr. J's, and Royal Limousines. Including my 3 limousines, there are still a bountiful number of customers who would be in need of our services. Only style and customer service will be the differentiating factor amongst each other.
- E) I have included an individual price list on the next page.

I would like to take this time to Thank you for considering my application in obtaining a Limousine permit. I look forward to working with you in the near future, and in helping our city expand its horizons.

Sincerely

A handwritten signature in black ink, appearing to read "John H. ...". The signature is written in a cursive style and is positioned below the word "Sincerely".

**RECEIVED**

FEB - 2 2018

**POLICY GAMING & LICENSING**



---

**Price List**

**8 Passenger Limousine – Lincoln Executive**

5 Hours - \$650.00\*  
7 Hours - \$800.00\*  
9 Hours - \$900.00\* (Can be split)

**12 Passenger Limousine – Ford Excursion – Ultra-stretch**

5 Hours - \$1100.00\*  
7 Hours - \$1250.00\*  
9 Hours - \$1400.00\* (Can be split)

**20 Passenger Limousine – Hummer H2 – Ultra-stretch**

5 Hours - \$1500.00\*  
7 Hours - \$1800.00\*  
9 Hours - \$2300.00\* (Can be split)

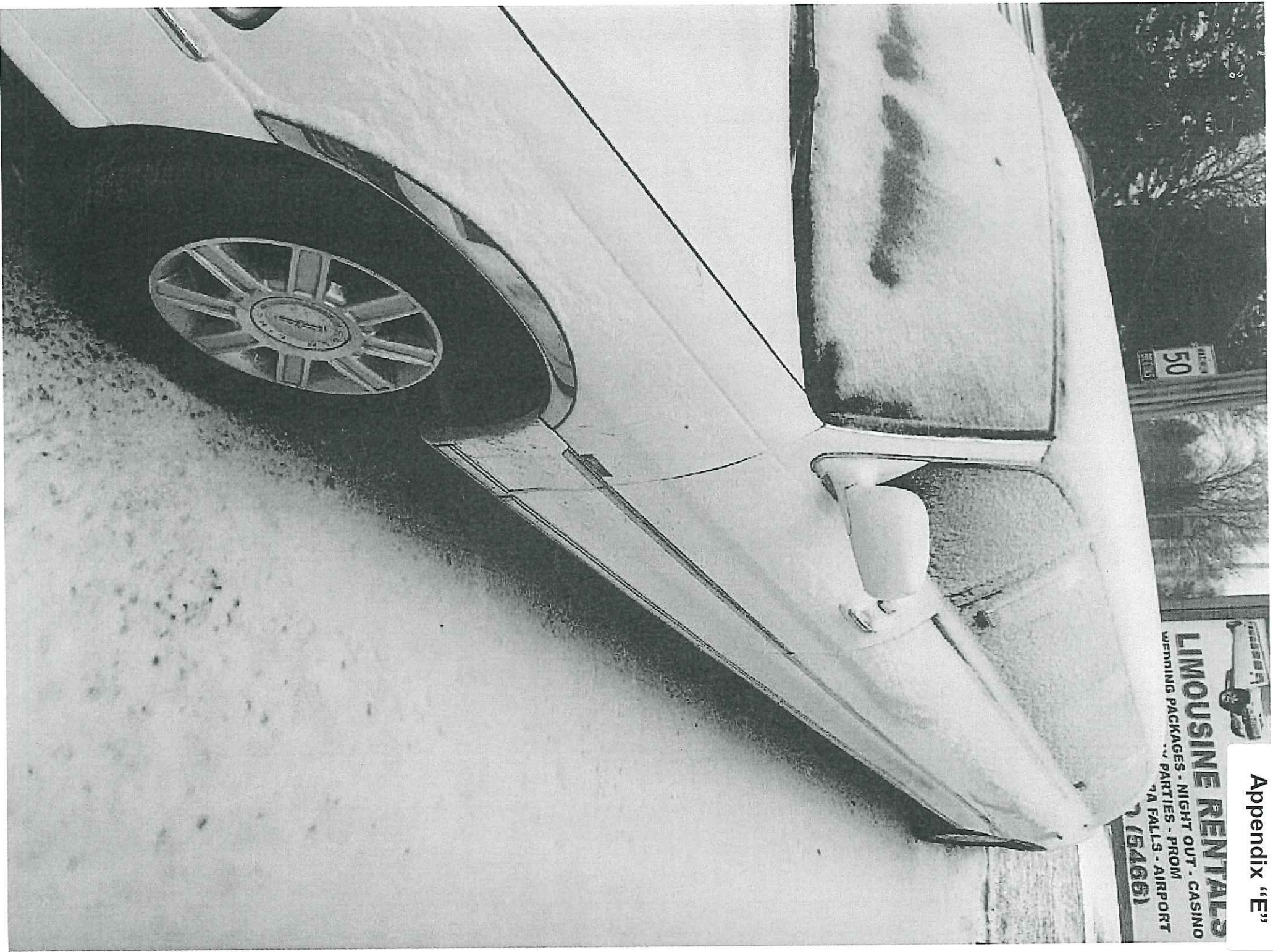
\*All rates are subject to tax 13% HST and Gratuity. Gratuities are based on a scale dependent on vehicle and package, and are generally between 15-20%.

**RECEIVED**

FEB - 2 2018

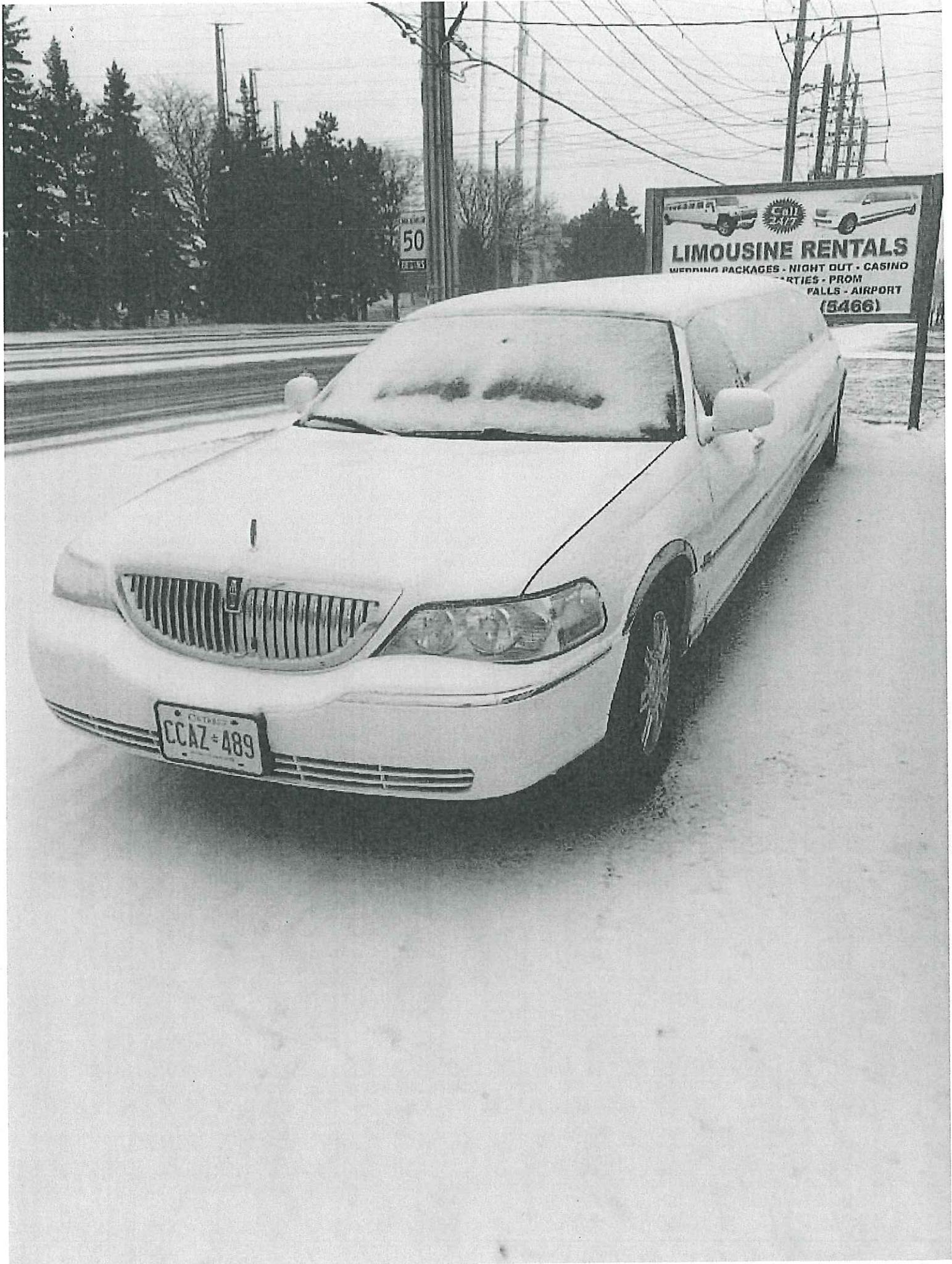
**POLICY GAMING & LICENSING**





Appendix "E"





50

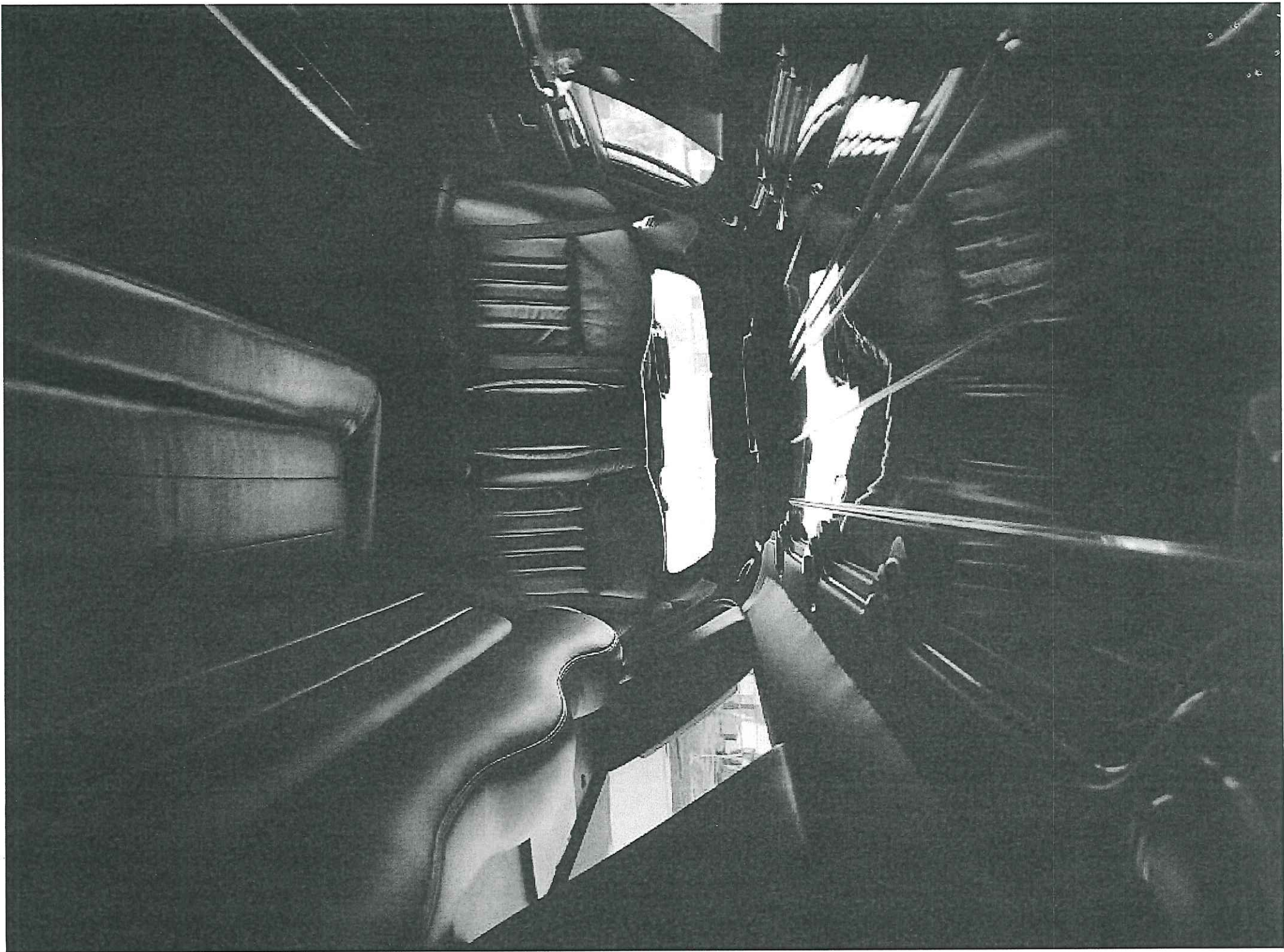
**LIMOUSINE RENTALS**  
WEDDING PACKAGES - NIGHT OUT - CASINO  
PARTIES - PROM  
FALLS - AIRPORT  
(5466)

CCAZ-489











AMANDA 5.44.31.2020814 - User Janna Tetler Signed on to amanda

File Data Search Edit Actions Reports Window Help

- Close
- Update
- Mark All
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- Pick
- Accept
- Retrieve
- Detail
- Query
- Reports
- Permit
- Property
- People
- Business
- Professional
- Gaming
- FFS
- Cashier
- To-Do List
- Exit

Print Screen

Folder | Property | People (3) | Info (15) | Fee/Charge (1) | Process (2) | Comment (2)

| Folder #              | Ref. # | In Date      | Issued       | Status | Folder Name  | Folder Description |
|-----------------------|--------|--------------|--------------|--------|--|--------------------|
| 2017 151917 000 00 LV | LV222  | Aug 31, 2017 | Aug 31, 2017 | Issued | VIP CHAUFFEURED SERVICE                                  |                    |
| 2017 152232 000 00 LV | LV256  | Aug 31, 2017 | Aug 31, 2017 | Issued | LIMO'S BY MR. J'S (JACK JOBI VEHICLES STORED IN TECUMSEH |                    |
| 2017 152239 000 00 LV | LV254  | Aug 31, 2017 | Aug 31, 2017 | Issued | LIMO'S BY MR. J'S (JACK JOBI VEHICLES STORED IN TECUMSEH |                    |

III

List View Related View Copy Create Child Create Violation Renew Revise Issue Print Re-Default Previous Folder Renewed Folder

Show no. of rows on tabs < Back Forward >

3 Rows Returned

Summary

Detail

Receipt

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Ready



3:18 PM  
2/7/2018

**THE CORPORATION OF THE CITY OF WINDSOR  
OFFICE OF THE CITY CLERK  
LICENSING DIVISION**

**MISSION STATEMENT:**

*"Our City is built on relationships – between citizens and their government, businesses and public institutions, city and region – all interconnected, mutually supportive, and focused on the brightest future we can create together."*

|  |  |
|--|--|
| <b>Livelihood: Report #</b>  | <b>Report Date: February 9, 2018</b>         |
| <b>Author's Name: Craig Robertson,<br/>Supervisor of Licensing</b> | <b>Date to Commission: February 28, 2018</b> |
| <b>Author's Phone: 519 255-6100, Ext. 6869</b>                     | <b>Classification #:</b>                     |
| <b>Author's E-mail: croberson@citywindsor.ca</b>                   |  |

**To: Windsor Licensing Commission**

**Subject: Expired Application(s) for Business Licence**

**1. RECOMMENDATION: City Wide:  Ward(s): \_\_\_\_\_**

To the Commission for information.

**EXECUTIVE SUMMARY:**

N/A

**2. BACKGROUND:**

Various business licence application(s) are submitted to the Licensing Division annually for either the renewal of a licence or for a new business.

Section 3.20 of Business Licensing By-law 395-2004 states:

**"3.20 Licence – application deemed expired**

Any business licence application that has not received approvals from all municipal or provincial departments or agencies as the Licence Commissioner deems necessary within 60 days from the date of the filing of the application, because of the applicant's inability to comply with the requirements to become licensed, shall be deemed to have expired unless the application is referred to the Windsor Licensing Commission under section 3.28 of this by-law."

And Section 11 of Part III – General Provisions of the Public Vehicle Licensing By-Law 137-2007 states:

"Any application which has not received approvals from all municipal or provincial departments or agencies as the Licence Commissioner deems necessary within sixty (60) days from the date of filing the application, shall be deemed to have expired because of the applicant's inability to comply with the requirements to become licenced, unless the application is referred to the



Licensing Commission for determination.

### 3. DISCUSSION:

An application(s) for a business licence was submitted by the following:

| <u>APPLICANT</u>  | <u>LOCATION</u>                              | <u>LICENCE CATEGORY</u>            | <u>DATE OF APPLICATION</u> |
|---|--|------------------------------------|----------------------------|
| Blaze Wyderkowski o/a<br>Diamondblaze                             | 10275 Eastcourt Drive,<br>Windsor, ON        | Retail/Resale                      | November 22, 2017          |
| 20/20 Show Productions<br>Inc.                                    | 7350 Catherine Street,<br>Windsor, ON        | Public Hall                        | April 3, 2017              |
| 1965543 Ontario Inc. o/a<br>Pho Viet Nam Restaurant               | 560 Wyandotte Street<br>West, Windsor, ON    | Hospitality Food<br>Service        | March 30, 2017             |
| 2454090 Ontario Inc. o/a<br>Budokan                               | 350 Cabana Road East,<br>Unit 9, Windsor, ON | Hospitality<br>Food/Liquor Service | February 24, 2017          |
| 1965462 Ontario Inc. o/a<br>On A Roll Sushi Lounge<br>and Sliders | 63 Pitt Street East,<br>Windsor, ON          | Hospitality Food<br>Service        | May 9, 2017                |
| 10246310 Canada Ltd.<br>o/a Experimax                             | 3100 Howard Avenue,<br>Windsor, ON           | Retail/Resale                      | November 22, 2017          |
| 963892 Canada Inc. o/a<br>Sandwich Post Cafe                      | 3201 Sandwich Street,<br>Windsor, ON         | Hospitality Food<br>Service        | May 9, 2017                |

The above mentioned applications have been pending for more than 60 days, and the applicant has not complied with the requirements of Business Licensing By-law 395-2004 and/or Public Vehicle Licensing By-Law 137-2007.

A letter has been sent to the above applicant(s) advising that their application has expired and is no longer valid.

### 4. RISK ANALYSIS:

N/A

### 5. FINANCIAL MATTERS:

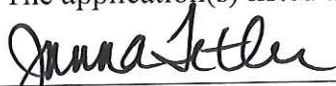
N/A

### 6. CONSULTATIONS:

N/A

### 7. CONCLUSION:

The application(s) listed above shall be deemed to have expired.

  
per Craig Robertson  
Supervisor of Licensing & Deputy Licence  
Commissioner

**APPENDICES:**

**DEPARTMENTS/OTHERS CONSULTED:**

**Name:**

**Phone #: 519            Ext.**

**NOTIFICATION :**

| Name | Address | Email Address | Telephone | FAX |
|------|---------|---------------|-----------|-----|
|      |         |               |           |     |



## ITEM NO. 8(b)

**WINDSOR LICENSING COMMISSION**

**February 28, 2018**

### **APPLICANT/LICENSEE:**

Mr. Fadi Nehme  
98 Sierra Crescent  
Georgetown, ON L7G 0K2  
Transferor  
&  
Mr. Elie Kalil  
4644 Fontana Avenue  
Windsor, ON N9G 3E1  
Transferee

### **LICENCE CATEGORY:**

Taxicab Plate #104

Plate Transfer

Folder # ACLT/13013

### **HEARING PARTICULARS:**

Transfer of Taxicab Plate #104

### **APPENDED MATERIALS**

- Application from plate holder requesting transfer, being Appendix "A"
- Application for plate transfer transferee application, being Appendix "B"
- Proof of full-time employment status for Mr. Elie Kalil, being Appendix "C"

### **LICENCE COMMISSIONER'S COMMENTS**

The attached applications were received by the Licensing Division on November 21, 2017 from Mr. Fadi Nehme, Plate Holder of Taxicab #104, and Mr. Elie Kalil for the prospective transfer of Taxicab Plate #104.

#### **REGULATORY AUTHORITY**

Schedule 5, Part VII, Section 20.1 through 20.4 of Licensing By-law 137-2007 states:

*"20.1 Except as approved by the Licensing Commission, a taxicab plate holder may not transfer a taxicab plate and associated taxicab plate holder licence for a period of at least five (5) years from the date of issue of the licence.*

*20.2 No taxicab plate holder licence shall be transferred without the approval of the Licensing Commission.*

*20.3 No taxicab plate holder licence shall be transferred until the person to whom the transfer is to be made has first received approval from the Licence Commissioner as a licensee.*

*20.4 Subject to the restrictions herein, taxicab plates numbered 001 to 224 are transferable, provided that:*

- (a) the transferee satisfies the eligibility criteria for inclusion on the Drivers' List;*
- (b) the transferee signs a form of statutory declaration prescribed by the Licence*

Commissioner;

*(c) the transferor has completed a written application for the transfer in the prescribed form;*

*(d) the transferee satisfies the requirements of a taxicab plate holder under this By-law, including submitting for inspection the taxicab to which the plate will be affixed;*

*(e) the transferee pays all fees required under this By-law;*

*and the transferee will receive a taxicab plate holder licence at the time of transfer of the taxicab plate.”*

Further, Section 21.3 states:

*“A taxicab or taxicab wheelchair accessible vehicle plate holder who has held a licence for a minimum of one (1) year may lease the taxicab or taxicab wheelchair accessible vehicle licence on a daily, weekly, monthly or yearly basis provided that:*

*(a) the lessee is licensed by the City of Windsor as a taxicab driver;*

*(b) all weekly, monthly or yearly leases are filed with and approved by the Licence Commissioner and shall be subject to such terms and conditions the Licence Commissioner may require;*

*(c) the amount charged under the lease shall be a fair fee as approved by the Licence Commissioner and no additional charges shall be made against the lessee;*

*(d) the lease agreement shall include a statement that the leasing agreement is considered null and void in the event that the lessor or lessee, either by written or verbal agreement, sub-leases the taxicab or taxicab wheelchair accessible vehicle or transfers responsibility for the operation of the taxicab or taxicab wheelchair accessible vehicle to a third party;*

*(e) the lease agreement shall contain a clearly-stated right of the lessor and lessee to early termination of the lease;*

*(f) where the lessee is a corporation, the lessee shall, at the time at which the lease is filed with the Licence Commissioner in accordance with the provision of this section, file with the Licence Commissioner a form supplied by the Licence Commissioner and a copy of the lessee's articles of incorporation, amendment or amalgamation; and,*

*(g) the lease term shall be a minimum of twelve (12) months and a maximum of twenty-four (24) months.”*

## **BACKGROUND**

- November 21, 2017, transfer application and fee was received from Mr. Elie Kalil on behalf of Mr. Fadi Nehme, being Appendix “A”
- November 21, 2017, transferee application and proof of full-time employment status for Mr. Elie Kalil was submitted, being Appendices “B” and “C”.

## **SUMMARY**

According to the AMANDA database, Mr. Fadi Nehme has been the plate holder of taxicab #104 annually since at least 1998 and is therefore compliant with Section 20.1 to Public Vehicle Licensing By-Law 137-2007.



It is being requested that Taxicab Plate #104 be transferred to Mr. Elie Kalil, who is currently not a licensed plate holder. Further, Licensing records indicate that Mr. Kalil has been licensed as a taxicab driver since October 26, 2011. Although Mr. Kalil does not hold a current place on the Drivers' List, he has provided proof that he has been employed as a full-time taxicab driver since January 18, 2012, which satisfies the requirements of Section 20.4(a) of Schedule 5.

Administration is prepared to recommend that the transfer be completed pending the following outstanding items:

Mr. Elie Kalil must provide:

- (a) Verification of an appropriate vehicle to which he will affix taxicab plate #104;
- (b) A completed Plate Holder application and pay the associated fee;
- (c) Verification that full compensation has been made to Mr. Fadi Nehme in consideration of the transfer of taxicab plate #104.

### **RECOMMENDATION**

To the Windsor Licensing Commission for decision on the following:

**THAT** the transfer of Taxicab Plate #104 from Mr. Fadi Nehme to Mr. Elie Kalil **BE APPROVED** with the following conditions:

- i. Mr. Kalil be given thirty (30) days from the date of this decision to submit a vehicle for inspection that complies with Schedule 5 to By-law 137-2007.
- ii. Mr. Kalil must submit a Plate Holder application and pay the applicable fee.
- iii. Mr. Kalil shall provide verification that full compensation has been made to Mr. Nehme in consideration of the transfer of taxicab plate #104.
- iv. Mr. Kalil shall not lease the plate for a one year period as stated in Schedule 5, Section 21.3 of Licensing By-law 137-2007.

### **DISPOSITION:**



**OFFICE OF THE CITY CLERK**

**Policy, Gaming & Licensing**

350 City Hall Square West - Suite 203  
Windsor, ON N9A 6S1  
Ph: (519) 255-6200, Option 1 Fax (519) 255-6868  
[www.citywindsor.ca](http://www.citywindsor.ca)

**TAXICAB PLATE TRANSFER  
TRANSFEROR**

|                           |                 |
|---------------------------|-----------------|
| <b>PLATE TRANSFER FEE</b> | <b>\$400.00</b> |
|---------------------------|-----------------|

Pursuant to Public Vehicle Licensing Bylaw 137-2007, Schedule 5, Section 20 "Transfer of Licences Issued Prior to the Passing of this By-law (Plate #001 to 224 inclusive)", please be advised that I am the Platholder of the City of Windsor Taxicab Plate No. 104 and I wish to transfer my plate in accordance with Bylaw 137-2007. I am currently licenced as a Platholder with respect to the operation of the following vehicle:

|                          |  |
|--------------------------|--|
| <b>YEAR:</b>             |  |
| <b>MAKE &amp; MODEL:</b> |  |
| <b>VIN:</b>              |  |
| <b>COMPANY NAME:</b>     |  |

**PLEASE PRINT CLEARLY**

|                                    |                             |                    |                    |
|------------------------------------|-----------------------------|--------------------|--------------------|
| <b>NAME:</b> FADI NEHME            |                             |                    |                    |
| <b>SIGNATURE:</b>                  |                             |                    |                    |
| <b>ADDRESS:</b> 98 SIERRA CRESCENT |                             |                    |                    |
| <b>CITY:</b> Georgetown            | <b>POSTAL CODE:</b> L7G 0K2 | <b>HOME PHONE:</b> | <b>CELL PHONE:</b> |

- By making this application for transfer, I hereby acknowledge that the transfer is not complete until approved by the Windsor Licensing Commission.

**NOTICE WITH RESPECT TO COLLECTION OF PERSONAL INFORMATION**

I acknowledge that the information requested on this form and any appendices attached is collected under the authority of the Municipal Act, City of Windsor Act and City of Windsor Public Vehicle By-law 137-2007 and will be maintained in accordance with the Municipal Freedom of Information and Protection of Privacy Act. The information is required in order to process, issue, monitor, regulate and investigate the various licenses issued by the Windsor Licensing Commission. The name is public information. Any other personal information collected will only be used for investigative purposes. Questions about this collection can be made to the Deputy Licence Commissioner, 350 City Hall Square West, Room 203, Windsor, ON N9A 6S1 / (519) 255-6200, Option 1.

|  |                            |
|--|----------------------------|
| <u>10/25/2017</u><br>DATE (MM/DD/YYYY) | <br>SIGNATURE OF APPLICANT |
|--|----------------------------|

|                           |                           |
|---------------------------|---------------------------|
| <b>OFFICE USE ONLY</b>    | <b>DATE STAMP</b>         |
|                           | <b>RECEIVED</b>           |
|                           | NOV 21 2017               |
| STAFF INITIALS: <u>JT</u> | POLICY GAMING & LICENSING |





**OFFICE OF THE CITY CLERK**  
**Policy, Gaming & Licensing**  
 350 City Hall Square West - Suite 203  
 Windsor, ON N9A 6S1  
 Ph: (519) 255-6200, Option 1 Fax (519) 255-6868  
[www.citywindsor.ca](http://www.citywindsor.ca)

## TAXICAB PLATE TRANSFER TRANSFEREE

Pursuant to Public Vehicle Licensing By law #137-2007, Schedule 5, Section 20 "Transfer of Licences Issued Prior to the Passing of this By-law (Plate #001 to 224 inclusive)", please be advised that I am interested in receiving City of Windsor taxicab plate No. 104 and I have reached an agreement with the current plateholder.

PLEASE PRINT CLEARLY

|   |                               |             |             |
|---|-------------------------------|-------------|-------------|
| NAME (PRINT CLEARLY):<br><u>ELIE KALIL</u>  |                               |             |             |
| SIGNATURE:<br> |                               |             |             |
| ADDRESS:<br><u>4644 FONTANA Ave.</u>  |                               |             |             |
| CITY:<br><u>WINDSOR</u>   | POSTAL CODE:<br><u>N9G3E1</u> | HOME PHONE: | CELL PHONE: |

By making this application for transfer:

- I hereby declare that I satisfy the eligibility criteria for inclusion on the Drivers' List.
- I hereby acknowledge that the transfer is not complete until approved by the Windsor Licensing Commission.

**NOTICE WITH RESPECT TO COLLECTION OF PERSONAL INFORMATION**

I acknowledge that the information requested on this form and any appendices attached is collected under the authority of the Municipal Act, City of Windsor Act and City of Windsor Public Vehicle By-law 137-2007 and will be maintained in accordance with the Municipal Freedom of Information and Protection of Privacy Act. The information is required in order to process, issue, monitor, regulate and investigate the various licenses issued by the Windsor Licensing Commission. The name is public information. Any other personal information collected will only be used for investigative purposes. Questions about this collection can be made to the Deputy Licence Commissioner, 350 City Hall Square West, Room 203, Windsor, ON N9A 6S1 / (519) 255-6200, Option 1.

10/25/2017  
 DATE (MM/DD/YYYY)

  
 SIGNATURE OF APPLICANT

|                           |                           |
|---------------------------|---------------------------|
| <u>OFFICE USE ONLY</u>    | DATE STAMP                |
| <b>RECEIVED</b>           |                           |
| NOV 21 2017               |                           |
| STAFF INITIALS: <u>JT</u> | POLICY GAMING & LICENSING |



"At your service for over 60 years 519•256•2621"

DIVISION OF WINDSOR AIRLINE LIMOUSINE SERVICES LIMITED

**RECEIVED**

Date: October 25 2017

NOV 21 2017

To: The Corporation of the City of Windsor  
Office of the City Clerk  
Policy, Gaming & Licensing

POLICY GAMING & LICENSING

**SUBJECT: Driver's List Application**

Applicant: ERIC KAHN

Taxi License No. 17-148122

This letter will serve to introduce the above captioned dependent contractor who has been signed on with WALS o/a Veteran Cab since 01-18-2012, and has worked at least 35 hours per week for 40 weeks in the 2 years prior to this application.

At this writing the company is not aware of any outstanding charges or convictions against the named driver under By-law #137-2007.

If further information is required, please contact our Human Resources Department at (519) 256-1868 Ext 227.

Kind regards,

*Vets Cab Company*

W. J. Bezzina  
General Manager

*per Lore Bastien*